Internetwork Planning and Design

Version 1.02
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This document provides a methodology to deliver the service of planning and designing an internetwork. The design method introduced will enable a network engineer to analyze a customer’s current data network and to develop a design that meets the requirements from the analysis.

Designing internetworks requires broad and in-depth theoretical and practical experience. This document does not intend to teach network design. It presents a method to structure the service of network analysis and design and gives some best practices.
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1 Preface

1.1 Objectives
This document provides a methodology to deliver the service of planning and designing an internetwork. The design method introduced will enable a network engineer to analyze a customers current data network and to develop a design that meets the requirements from the analysis.

Designing internetworks requires broad and in-depth theoretical and practical experience. This document does not intend to teach network design. It presents a method to structure the service of network analysis and design and gives some best practices.

1.2 Intended Audience
This document has been written for experienced network engineers involved in planning and designing of internetworks. It is assumed that the reader is familiar with project management methods like work breakdown structures and alike.

1.3 Overview Of Network Design
Network design is not limited to the transport of data. It is a broad field that covers analysis, planning and implementation of user applications as well as network architecture, infrastructure and topology, data transport techniques, standards, services and protocols. Focus can not be split between the local and the wide area network, both the must be treated as a single system. One of the key features of a good design is that it is built to support both, the present and the future needs. An efficiently designed data network will become vital for a business organization. It can create many options that are not available under the old style of communications. It can be extremely harmful to an organization if it is designed incorrectly.

The factors that influence network design (business, technical, economical and political) are often conflicting. The objective of a good design is reaching a balance point between each end of the spectrum.

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1 An internetwork is a collection of networks interconnected by routers and other devices that functions as a single large network.
Network design is a series of tasks from determining the basic requirements to managing the running network.

The first step in network design should be to gather data such as the corporate structure, the current topology, the applications in use, the information flows within the company, the budget and the resources available.

Analyze the customers business and technical goals. Determine what new applications and services must be supported by the new network design. Discuss the criteria for the success of the internetwork with your customer.

Develop the structure of the new internetwork. Design a scalable and simple topology, determine the hard- and software to be deployed and select the network management strategy.

Estimate the expected performance of the new internetwork using simulation and modeling tools.

Assess the costs of your design.

Implement your design.

Monitor your new internetwork. Is it working like you expected? Are their bottlenecks? Did any applications stop working? Is the utilization on all links like you expected?

1.4 Acknowledgements

Large quantities of the material presented here are derived from Digital Equipment's „TCP/IP Planning and Design Service SDK“ and Cisco Systems documents on network design.
2 Organization Of An Internetwork Planning And Design Project

We assume that a feasibility study and project setup have been done already and start right away with the project planning phase.

2.1 Project Objectives Statement

The project objective statement defines briefly the scope, schedule and resources of a project. It includes success and failure criteria.

"Build a network that connects all sites of the XYZ Company within the next six month. The network installation cost may not exceed a total of $x DM and the monthly communication cost may not exceed $y DM."

2.2 Flexibility Matrix

The flexibility matrix defines the most and least flexible aspects of a project. You may place just one mark per line. It is a useful tool to take guided decisions on the design direction during the project.

<table>
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2.3 Benefits

- The customer will develop a better understanding of his organization and how the network fits into it.
- The customer will develop a better understanding of how the network can solve his business problem.
- The customer will get an unbiased expert analysis of his networking environment.
- The customer will get an objective analysis of his present and future networking needs.
- The customer will get a standardized and consistently designed network architecture with potential for growth

2.4 Potential Risks

- The customer does not have correct information and documentation about his networking environment. ⇒ Validate all information using measurement! (Analyze routing tables, debug spanning tree protocol, run your own topology discovery, look for inconsistencies in the customer’s documentation, etc.)
- Undocumented connections (leased line or dial-up) may exist.
- Routing backdoors may exist. (Or even worse: They exist and use dial-up lines.)
2.5 Work Breakdown Structure

2.5.1 Deliverables

- A requirement analysis document for the customer
- A document for internal use that identifies opportunities and risks for both the consultant and the customer
- A presentation of the requirement analysis document to the customer
- A network design document for the customer
- A presentation of the network design document to the customer
- An implementation plan
- An implementation and acceptance test report

2.5.2 Requirement Analysis

During the requirement analysis, you analyze the customer’s existing and future networking environment. A requirement analysis document will be developed along with a set of recommendations to enhance the customer’s network based on the analysis of future needs.

**Deliverables**

- A requirement analysis document for the customer
- A document for internal use that identifies opportunities and risks for both the consultant and the customer
- A presentation to the customer
2.5.2.1 Determine The Information Required To Do The Analysis

The items above will be referred to as „Network Design Questions“. They are not listed in any particular order.
The rank of an item within the list does not imply a priority. Please refer to the section „Network Design Questions“ on pages 6 to 14 for more detail.

2.5.2.1.1 Network Design Questions

2.5.2.1.1.1 Determine The Service Levels Of The Network

- Requirement Analysis

  - Determine the information required to do the analysis
  - Gather the required information
  - Analyze the collected data and information
  - Write requirement analysis document
  - Deliver requirement analysis document and get acceptance

  - Determine the service level requirements

- Are service levels defined for the network? What are these for performance, availability and reliability?
- How does the customer define performance?
- How does the customer define availability?
- How does the customer define reliability?
- Can the service levels be reached?
- Can the service levels be measured?
- What is the current customer satisfaction with which services of the network? What is the user perception of network service?
- What are the MTBF and MTTR of all mission critical devices? (present and future)
- What is the current customer satisfaction with which services of the network? What is the user perception of network service?
- What are the user requirements for network service levels? (Do not talk to the IT people only!)
- What is the network’s current and required availability?
- Can the service levels be measured?
- Which systems and network elements are most mission critical?
- What are the MTBF and MTTR of all mission critical devices? (present and future)
- What is the minimum cut set?
- Does the customer have maintenance contracts? What are the conditions? What are the implications on the future?
2.5.2.1.2 Determine Where The Information Flows In The Company

Requirement Analysis

- Determine the information required to do the analysis
- Gather the required information
- Analyse the collected data and information
- Write requirement analysis document
- Deliver requirement analysis document and get acceptance

Determine where the information flows in the company

Identify and characterise the mission critical applications on the network

- What applications and data are considered mission critical and were do they reside on the network?
- Which implementations are used? (client/server, host based, remote software loading or execution)
- What are the future plans for applications?
- What application service levels are required?
- Is there a common application architecture or platform? I.e. do all applications share the same naming service, resource discovery methods, ...?

Determine the characteristic of the traffic on the network

- What are the traffic patterns of major applications? How many data gets transferred at what time? Which protocols are used?
- With which components, internal and external to the application, does a major application have network conversations?
- Are there known (performance or reliability) problems/issues with applications? Are they really caused by the network?

- Where resides shared data and who uses it?
- What are the network performance expectations? (response time, throughput)
- What are the maximum frame/packet sizes supported? Do applications support changing frame/packet size to the maximum size for the data link in use?
- How do nodes handle retransmission? How quickly does an application or lower layers of the protocol stack retransmit? How many times does it retransmit?
- Are there applications that use request-response type (ping-pong) protocols?
- How do the applications handle retransmissions?

Determine and consolidate the network load requirements

- What types of traffic are on the network? (ambivalent -> mail, high bandwidth -> file transfer, low delay -> interactive use)
- What are the percentages of broadcast and multicast vs. unicast?
- What are the flow control mechanisms used by the applications and transport layer protocols? (Look for ping-pong protocols. Sliding window protocols should be used instead.)
- How do applications and protocols handle errors at the different levels of the protocol stack?
- Are there applications that use only small packets? Remember that larger packets achieve a better ratio of payload to overhead.

What is the current and future network capacity?
- What are the current and future capacity requirements?
- How much traffic will be caused by applications? (client/server, host based, terminal, remote software loading/execution)
- How much traffic will be caused by regularly scheduled services? (i.e. file backup) When do they run and how long?
- How much traffic will be caused by routing protocols?
- How much traffic will be caused by resource discovery? (NetWare SAP, MS browsing and alike)
- How many traffic will be caused by nodes initializing/booting remotely?
2.5.2.1.3 Determine The Customers Address Strategy

- Requirement Analysis
  - Determine the information required to do the analysis
  - Gather the required information
  - Analyze the collected data and information
  - Write requirement analysis document
  - Deliver requirement analysis document and get acceptance
  - Determine the customers network address strategy

Does an address strategy exist?
- What is the present address design?
- Who manages addressing? What is the management scheme? Who controls addresses?
- Are IP addresses classful or classless?
- Are real, NIC assigned IP addresses used?

Are real, NIC assigned AS numbers used?
- Does the customer operate a single AS or multiple AS?
- Does the network use dynamic address assignment? (DHCP, BOOTP)
- Are there discontiguous IP subnets? (RIPv1 and IGRP can not handle discont. subnets)

Are data link addresses locally administered or are they the burned-in addresses used?
- Does the network use a subnet mask? What is it? Is it consistent throughout the network? Is VLSM used?
- Does the network use public private IP addresses? (RFC1918 Use this addresses for nodes that do not need to communicate across the AS boundary, i.e. WAN links.)
- What is the present address design?
2.5.2.1.4 Determine The Customers Network Naming Architecture And Design

- Requirement Analysis
  - Determine the information required to do the analysis
  - Gather the required information
  - Analyze the collected data and information
  - Write requirement analysis document
  - Deliver requirement analysis document and get acceptance

- Determine the customers network naming architecture and design
  - Does the customer have or want a naming architecture?
  - What is the naming standard (syntax) used on the network?
  - What DNS (BIND) implementations are used? (products, vendors, revisions)
  - What is the naming strategy?
  - Is coexistence of name spaces required?
  - What are the political considerations regarding naming?
2.5.2.1.5 Determine All Aspects Of Network Management And Support

Determine all aspects of network management and support

Does the customer have network management implemented?

Is network management centralized or decentralized?

How is the network managed? (proactive vs. reactive)

What are the support requirements in terms of staffing and skills (present and future)?

Is or will network management or support be outsourced?

What are the strategic partners and products?

Who is responsible for network management?

What are the customer’s network management procedures, processes and policies?

What is the customer’s level of commitment to network management?

Are there known problems or issues?

How does network management interact with the support structure?

How does network management interact with systems management?

Is there a network management strategy? What is it?

What management protocols are used? Are there any proprietary protocols used? (most likely if the customer has X.25 or Frame Relay switches, Muxes etc.)

What management tools and applications are used? Do they interact or share data? How do they interact?

What are the organizational aspects (e.g. security levels)? Is there an overlap between management of legacy systems, client/server systems, network services and network infrastructure?

WBS RA.DetReqInf.DetNetMan
2.5.2.1.6 Determine WAN Connectivity And Routing Information

- Requirement Analysis
  - Determine the information required to do the analysis
  - Gather the required information
  - Analyze the collected data and information
  - Write requirement analysis document
  - Deliver requirement analysis document and get acceptance

- Determine WAN connectivity and routing information
  - Is there a up-to-date network topology map? Does it include all WAN connections and geographical locations? Does it provide sufficient detail to understand the network?
  - Does an up-to-date inventory list exist? (lines, h/w and s/w with revision levels, tools, vendors)
  - What WAN media or services (and data link protocols) are used? (leased lines, ISDN, X.25, Frame Relay, SMDS, internet service provider, ...)
  - How are transmission services charged? (flat rate, volume based, time based)
  - Is the customer committed to the present network design?

- Determine a routing architecture exist?
  - What is the current design for routing?
  - What is the routing strategy? (open routing, controlled updates, ...)
  - What are the political considerations regarding routing?
  - What vendors router are used? Are there restrictions on the vendors allowed or preferred vendors?
  - What is the router topology?
  - What are the organizational aspects? Are different parts of the WAN operated/managed by different organizations?
  - What are the planning cycles and change management procedures?
2.5.2.1.7 Determine LAN Connectivity Information

Determine the information required to do the analysis
Gather the required information
Analyze the collected data and information
Write requirement analysis document
Deliver requirement analysis document and get acceptance

Determine LAN connectivity information

Are there up-to-date topology maps for all LANs? Do they contain sufficient detail?

Does an inventory list exist? (h/w and s/w with revision levels, tools, vendors)

What LAN media (technologies) are used?

Is the customer committed to the current LAN design?

Is LAN usage charged? How? (flat rate, volume based, per seat, ...)

What cabling systems are used? What capabilities do they provide?

What hosts are connected to the LANs? (Position of server systems within the LAN, number of user workstations and their distribution over segments, ...)

What are the number of LAN or LAN segments per location?

Are the LAN bridged or routed? (Switching is considered being another buzz word for bridging)
2.5.2.1.8 Determine All Aspects Of External, Non-corporate Connectivity

Determine the information required to do the analysis

Gather the required information

Analyze the collected data and information

Write requirement analysis document

Deliver requirement analysis document and get acceptance

Determine all aspects of external, non-corporate connectivity

Does the customer have or want access to non-corporate autonomous systems? To what external AS?

What type of access does the customer want? (e-Mail, WWW, news, file transfer, ...)

Who will have external access?

Are firewalls in place to prevent unwanted external access?

What are the policies, processes and procedures regarding external access?

What is the traffic volume of external applications?

What are the performance expectations?
2.5.2.1.9 Miscellaneous Topics

Requirement Analysis

- Determine the information required to do the analysis
- Gather the required information
- Analyze the collected data and information
- Write requirement analysis document
- Deliver requirement analysis document and get acceptance

- Define the customers business problem
  - What are the success factors for the new network?
  - What data has been declared mission critical?
  - What applications have been declared mission critical?
  - How can the success criteria be measured?

- Determine the customers network philosophy and plans
  - Is the customer an early adopter of new technology or does he employ only proven technology?
  - Are there restrictions on the protocols that are allowed on the network?

- Determine what protocols are used on the network
  - Is the network considered a resource equally available to everybody?

- Determine all aspects of staffing
  - If the new network requires more staff, what are the hiring policies?
  - If the new network requires less staff, how will this be handled?
  - How will staff training be handled?
  - How much in-house expertise is there?
  - What are the normal working hours of the staff? How will overtime or work during weekends or at night be handled?
Requirement Analysis

- Determine the information required to do the analysis
- Gather the required information
- Analyze the collected data and information
- Write requirement analysis document
- Deliver requirement analysis document and get acceptance

Determine all aspects of accounting the network usage
- How is the network usage charged? (per seat, volume based, flat rate, ...)
- How is network usage measured and accounted?
- Are service levels used for accounting? How are they determined and measured?

Determine all aspects of network interoperability
- Is interoperability with non-IP systems required? For what applications? (e-MAIL, file transfer, naming services, virtual terminal, ...) For what users?

Determine all aspects of network security
- How does the customer define security?
- Does the customer measure security? What are the metrics? How are they measured?
- What are the security policies, processes and procedures? (open access, secure network, ...)
- What level of security is required? (physical isolation, authentication, ...)

Determine the components (h/w, s/w) that are used on the network
- Are there restrictions which vendors products and services can be purchased?
- Are only specific desktop platforms supported?
- Are there existing maintenance or outsourcing contracts?

Determine the criteria for acceptance and regression testing
- Does the customer use acceptance or regression testing on his network? What are the procedures and criteria?
- How can the success factors of the new network be tested?
2.5.2.2 Gather The Required Information

Requirement Analysis

Determine the information required to do the analysis
Gather the required information
Analyze the collected data and information
Write requirement analysis document
Deliver requirement analysis document and get acceptance

Gather preliminary high-level network information
Gather detailed network information

Determine the method of data collection
Develop a short questionnaire to be used for mass poll
Interview key people to get a high-level understanding of the current and future network
Review the customers documentation

Develop an interview script to be used for high-level interviews
Send the questionnaire to the selected users
Analyze the results of the interviews and the mass poll

Interview the selected people with the detailed scripts
Set up application monitoring equipment and monitor the core applications
Set up network monitoring equipment and monitor the network

Interview scripts from the analysis of the mass poll and the high-level interviews
Interview key people to be interviewed with the detailed scripts
To a brief survey of the network installation of a few sites

Interview key people to get a high-level understanding of the current and future network

Validate all information the customer gave you using measurement techniques (i.e., analyzing routing tables, analyzing spanning tree protocol, analyzing application behavior, running your own topology discovery process, ...) Expect to find undocumented connections. Expect to find routing backdoors. Expect to find ill designed applications (i.e., using request-response type protocols, using small packets only, using insufficient retransmission methods)
2.5.2.1 Gather Preliminary High-level Network Information

- **Requirement Analysis**
  - Determine the information required to do the analysis
  - Gather the required information
  - Analyze the collected data and information
  - Write requirement analysis document
  - Deliver requirement analysis document and get acceptance

- **Gather preliminary high-level network information**
  - Determine the method of data collection
  - Develop a short questionnaire to be used for mass poll
  - Send the questionnaire to the selected users
  - Develop an interview script to be used for high-level interviews
  - Interview key people to get a high-level understanding of the current and future network
  - Analyze the results of the interviews and the mass poll

- **Review the customers documentation**
  - Ensure that the questionnaire is short and easily quantifiable
  - Which users should take part in the poll?
  - What applications do you use and at what time of day?
  - What systems do you use? (host, server systems, ...)
  - What operating system do you use? (desktop, server)
  - What is your satisfaction with which service of the network?

- **Obtain an understanding of the customers organization**
  - What equipment, applications and services exist and are planned for the future?
  - What equipment, applications and services are considered mission critical?
  - Obtain an understanding of the customers organization
  - Understand the information needs of the customer
  - What are the information transfer requirements of the customer?
  - Understand the performance requirements of the customer
  - Understand the network management and control issues

WBS RA.GathReqInf.GathPrelimInf
2.5.2.2.2 Gather Detailed Network Information

Requirement
Analysis

Determine the information required to do the analysis
Gather the required information
Analyze the collected data and information
Write requirement analysis document
Deliver requirement analysis document and get acceptance

Gather detailed network information

Choose the people to be interviewed
Interview the selected people with the detailed scripts
Set up network monitoring equipment and monitor the network
Do a brief survey of the network installation of a few selected sites

Identify interview scripts from the analysis of the mass poll and the high-level interview

Identify the mission critical applications and services.

Determine the components, internal and external to the application, that a core application has network conversations with.

Determine the application traffic patterns? How many data gets transferred at what time? Which protocols are used?

Do applications use request-response type (ping pong) protocols? Ping-pong protocols are less efficient than bursts because every transmission must wait for an acknowledgement. Only burst mode conversations can fill the pipe, approaching the full bandwidth of a link during the burst.

Get information about the packet size used by the core applications. Protocol overhead prevents data transfers from reaching high efficiency. Larger packets achieve a better ratio of payload to overhead.

Determine the retransmission methods used? Be aware that retransmissions can spoil the efficiency of data transfers.

Get information about the logical topology by analyzing routing tables, spanning tree protocol etc. (use autodiscovery tools and protocol analyzer)

Do a baseline analysis of the performance of the existing network using performance testing and monitoring (NMS, protocol analyzer)

Get current topology and load information in a format that can be read by a traffic simulation tool (e.g., CACI Comnet III and Predictor can read Sniffer and a variety of NMS formats)

Get information about the traffic on the network. What protocols are on the network? What is the protocol distribution?

Get information about the traffic on the network. What protocols are on the network? What is the protocol distribution?
2.5.2.3 Analyze The Collected Data And Information

- Determine the information required to do the analysis
- Gather the required information
- Analyze the collected data and information
- Write requirement analysis document
- Deliver requirement analysis document and get acceptance

- Summarize, categorize and prioritize issues and information
- Create an inventory of applications and devices
- Identify and characterize information flows
- Develop requirements definition and categorize them
- Develop a set of recommendations

- Determine all present and planned applications
- Determine all present and planned hardware, software and systems
- Determine the frequency of network usage
- Determine and graph the volume and pattern of the traffic on the network (LAN to LAN, between clients and server, between hosts)
- Determine the response times of applications, hosts, routers etc.
- Determine and graph the average, minimum and maximum packet size, packet rate and throughput for each link on the network
- Determine and graph the protocol distribution (LAN to LAN)
- Determine protocols and applications that cause traffic problems
- Determine protocols and applications that are time-critical
- Do a application centric network analysis for each mission critical application.

Protocols and applications that can cause congestion include: NFS, software loading from remote sites, anything transmitting video or images, AppleTalk RTMP and NBP, X-Windows, NetBIos, bridging technologies that rely on broadcasts or explorers, central database access, Netware SAP and RIP

Consider: DEC LAT, bridged applications that use LLC2, response time demands of users, retransmission timers, ...
2.5.2.4 Write Requirement Analysis Document

- **Requirement Analysis**
  - Determine the information required to do the analysis
  - Gather the required information
  - Analyze the collected data and information
  - Write requirement analysis document
  - Deliver requirement analysis document and get acceptance

**General considerations**
- Include present and future network requirements
- Include recommendations
- Include requirements definition
- Include interview and questionnaire summaries
- Include network monitoring activities
- Include traffic details, inventory, cost issues
- Include disaster recovery issues

**Write contents of requirement analysis document**
- Write an executive summary including background information on the customer, his corporate structure and the planning process
- Document goals, non-goals and assumptions
- Define the customers business problem and the success factors of the new network
- Define the service levels of the new network (identify mission critical applications and data)
- Document the information flows of the network (consider mission critical applications and data, provide traffic patterns and network load numbers)
- Define the interoperability requirements (consider mission critical applications and data)
- Define disaster recovery/prevention requirements for mission critical applications, network devices, links and services

**Include**
- Define the security requirements
- Define the network design requirements (and the application architecture)
- Define the requirements for the routing architecture and the topology (include geographic locations, WAN and LAN connectivity, etc.)
- Define the requirements for the address strategy
- Define the requirements for the naming architecture
- Define the network management requirements
- Define accounting requirements
- Define acceptance (and regression) test criteria based on the success factors for the new network
- Define the requirements for external connectivity

**WBS RA.WriteRAD**
2.5.2.5 Deliver Requirement Analysis Document And Get Acceptance

- Determine the information required to do the analysis
- Gather the required information
- Analyze the collected data and information
- Write requirement analysis document
- Deliver requirement analysis document and get acceptance

- Prepare and do a formal presentation of the requirement analysis document to the customer
- Get customer acceptance of the document and obtain closure of all requirement analysis activities

WBS RA Finish
2.5.3 Network Design

„Morte certa, ora incerta“

During the network design you develop a design document according to the requirement analysis, and obtain customer approval of the design.

Deliverables

- A network design document for the customer
- A presentation to the customer

2.5.3.1 Miscellaneous Network Design Tasks
2.5.3.2 Develop The Network Design Document

2.5.3.2.1 Miscellaneous Document Development Tasks

- Become familiar with the network to design
- Decide the design direction
- Develop an outline of the design document and write a doc plan
- Develop the network design document
- Deliver the network design document and get acceptance

- Define the service levels of the network
- Define network security
- Define network management
- Define mission critical application and data on the network
- Define interoperability
- Define network accounting

- Review the requirements analysis document
- Identify relationships and dependencies of the deliverables. Use the prioritized list of deliverables.
- Develop a matrix describing the security features (encryption, physical security, access control, authentication) of all design deliverables.
- Are the security features realistic, implementable, measurable and cost effective?

- Review the requirements analysis document
- Identify the customers network management philosophy (centralized, departmental, proactive, reactive)
- Develop a matrix describing the network management features (monitoring and error logging, control, planning, performance, accounting, security) of all design deliverables.
- Are the network management features realistic, implementable, measurable and cost effective?

- Review the requirements analysis document
- Identify relationships and dependencies of the deliverables. Use the prioritized list of deliverables.
- Develop a matrix describing the features (traffic pattern, usage, performance metrics, security requirements, type of service) of all the mission critical applications.
- Consolidate the network load information

- Review the requirements analysis document
- Identify relationships and dependencies of the deliverables. Use the prioritized list of deliverables.
- Identify the granularity of accounting (per packet, per application, per seat, per organization)

WBS ND.DevDesDoc.1-5
2.5.3.2.2 Define External, Non-corporate Connectivity

Define external, non-corporate connectivity

Review the Requirements Analysis Document

Identify relationships and dependencies of the deliverables. Use the prioritized list of deliverables.

Determine the organizations need for connectivity to external, non-corporate networks.

Determine who provides external connectivity. At what Cost?

Determine what site(s) will connect to the external, non-corporate networks. Where? How many connections? Which type of connection (dial-in, leased line, X.25, Frame Relay, ...) ? Cost?

Develop barriers to prevent unwanted traffic traversing the customers network.

Develop barriers to prevent unwanted access from/to the external, non-corporate network. Check if the security strategy addresses access to external, non-corporate networks.

Determine what information enters and leaves the corporate network. (e-Mail, Web, News, corporate announcements, database searches, ...)

Determine what service and protocols will be used to route traffic from and to the external, non-corporate network.

Develop a strategy and alternative strategies with a risk assessment and cost vs. benefit analysis. Make a recommendation.
2.5.3.3 Develop A Routing Strategy

2.5.3.4 Develop An Address Concept
2.5.3.2.5 Develop A Naming Concept

- Become familiar with the network to design
- Decide the design direction
- Develop an outline of the design doc and write a doc plan
- Develop the network design document
- Deliver the network design document and get acceptance

Develop a naming concept

- Review the Requirements Analysis Document
- Identify relationships and dependencies of the deliverables. Use the prioritized list of deliverables.
- Choose a top level domain name
- Determine the customers hierarchical organizations structure

- Determine the customers geographical organizations structure
- Develop a naming policy based on both organizational and geographical structure. Keep it simple!
- Develop alternate naming strategies with a risk assessment.
- Make a recommendation.

WBS ND.DevDesDoc.Naming
2.5.3.2.6 Develop A Test Concept

- Become familiar with the network to design
- Decide the design direction
- Develop an outline of the design doc and write a doc plan
- Develop the network design document
- Define acceptance test procedures and criteria
- Deliver the network design document and get acceptance

2.5.3.2.7 Develop A Disaster Recovery/Prevention Concept

- Become familiar with the network to design
- Decide the design direction
- Develop an outline of the design doc and write a doc plan
- Develop the network design document
- Define disaster recovery/prevention strategies
- Deliver the network design document and get acceptance
2.5.3.8 Develop A Network Design

Remember that the killer for client/server applications over the WAN is, besides application design, not lack of bandwidth but network latency.

This includes: propagation delay (depends on the length of a connection and the service used. Satellite links for example exhibit long propagation delays.), insertion delay (results from the bandwidth mismatch of LAN and WAN links. Packets are forced to wait in a queue until they are added at the end nodes when shared media networks are congested, or store and forward devices hold packets in their input buffers until outbound links are available.) and processing delay (is the time network devices need to copy a packet from the input buffer, interpret it, and copy it to the output buffer.)

Leased lines and switched lines introduce less delay than packet switching connections.
2.5.3.2.9 Finish The Network Design Document

Network Design

Become familiar with the network to design

Decide the design direction

Develop an outline of the design doc and write a doc plan

Develop the network design document

Deliver the network design document and get acceptance

Finish the Network Design Document

Include an executive summary highlighting the operational and management issues of the network.

Complete each section of the document with the relevant customer requirements and design goals for that particular item.

List in each section of the document the relevant strategies and solutions developed, design alternatives developed and recommendations.

Ensure that all design goals are addressed.
2.5.4 Implementation
During the implementation phase you develop an implementation plan for the network design, and implement it.

**Deliverables**

- An implementation plan
- An acceptance test report

```
Implementation

Become familiar with the network to implement
Develop an implementation plan
Resolve non-conformance issues (addressing, routing etc.)
Run a pilot of the network design
Implement the network design
Test the implementation and get acceptance
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WBS Imp
2.6 Precedence Network & Resource Requirements

Determine the information required to do the analysis
Review the customers documentation
Determine the method of data collection
Develop an interview script for high-level interviews
Interview key people to get a high-level understanding
Send out a questionnaire to the selected users
Analyze the results of the interviews and the mass poll

Gathered preliminary information

Interview the selected people with the detailed script
Set up monitoring equipment and monitor the network
Set up monitoring equipment and monitor the core applications
Briefly survey the network installation of a few selected sites

Gathered detailed information

Summarize, categorize and prioritize issues and information
Create an inventory of applications and devices
Develop requirement definitions and categorize them
Write requirement analysis documents
Write opportunity and risk document

Analyzed data and information

Completed documents
Request analysis completed

Deliver RA document and get acceptance

Figure 1, CPN Requirement Analysis

Become familiar with the network to design
Decide the design direction
Decide the outline of the design doc & write a documentation plan

Customer agreed to documentation plan

Define the service levels of the network
Define network security
Define network management
Define mission critical applications and data
Define interoperability
Define external, non-corporate connectivity
Define network accounting

Completed documents

Network design completed

Deliver the network design document and get acceptance

Pilot was successful
Implementation completed

Figure 2, CPN Network Design and Implementation
2.6.1 Skills And Experience Required

Analyst
- >5 years networking experience
- Broad theoretical and practical knowledge of networks and technology (TCP/IP, desktop protocols, LAN and WAN technologies, operating systems and network operating systems, PCs, …)
- Proven project management skills
- Writing and presentations skills
- Good interviewing skills
- Ability to communicate at all levels
- Analytical skills
- Ability to stay objective and unbiased
- Ability to understand the customers business environment („see the big picture“)
- Experience in the delivery of requirement analysis
- Ability to deliver innovative but feasible concepts and solutions
- Ability to understand network traffic and use traffic analysis tools

Designer
- >5 years networking experience
- Good theoretical and practical knowledge of networks and technology (TCP/IP, desktop protocols, LAN and WAN technologies, operating systems and network operating systems, PCs, …)
- Good knowledge of network routing and addressing
- Good knowledge of naming
- Good knowledge of network performance
- Good knowledge of network security
- Knowledge of traffic analysis and use traffic analysis and simulation tools
- Knowledge of network management tools and protocols
- Knowledge of network products
- Knowledge of carrier services
- Knowledge of the IP/Internet culture
- Previous experience of managing and implementing networks and networked systems
- Writing and presentations skills
- Ability to communicate at all levels

Implementers
- >3 years networking experience
- Broad theoretical and practical knowledge of networks and technology (TCP/IP, desktop protocols, LAN and WAN technologies, operating systems and network operating systems, PCs, …)
- Good knowledge of network routing and addressing
- Good knowledge of naming
• Knowledge of network performance
• Knowledge of network security
• Writing and communication skills
3 Best Practices

3.1 Topology
Design rules within the section Topology are given within subsections. This does not imply that the rules apply only to that particular subsection. Unless noted otherwise design rules apply globally. The rank of a rule within the sequence does not imply a priority.

At this stage of the design you lay out the overall structure of the network and choose the internetworking technology.

**Use modular and hierarchical models to simplify complex design problems.**

In order to design a scalable network it is important to choose a simple, hierarchical structure. Rules and models simplify complex design problems to a collection of smaller, manageable parts. Use the hierarchical model consistently for better predictability of latency, performance and routing, and easy troubleshooting.

The hierarchical model provides a physical topology of the network. Specialization is a feature of hierarchical models. Different router features are implemented at specific layers.

The simpler the topology, the simpler the implementation.

It is virtually impossible to build large networks without imposing a hierarchy. Hierarchical networks scale well!

3.1.1 Flat Model
Using only bridges and switches is internetworking without hierarchy. This is known as a flat network or a flat address space.

Bridges and switches are transparent to routers. They do not organize address space.

The scalability of a flat network is limited by the amount of broadcast traffic. A flat network, VLAN is another example, forms a single broadcast domain.

**Figure 3, Flat model**

Flat models can be used to build workgroup networks.

3.1.2 One-layer Model

**Use routers to terminate broadcast domains.**
In a one-layer model routers can be added to without increasing the number of logical layers. All routers are considered peers if they are connected to a common backbone. This is typical when the backbone is in the riser of a building with routers in the satellite equipment rooms of each floor. Client LANs connect the computers on the floor to the router in the wiring closet.

Another one-layer model has a WAN backbone instead of the LAN backbone. Here routers are used to provide features to improve WAN performance and efficiency. These features include compression, bandwidth reservation and proxy services. Apply these features to the WAN ports as this has less impact on performance then it would have on the LAN ports.

Carefully consider the performance impact of value-added features on the routers core function, path-determination and packet forwarding.

3.1.3 Two-layer Model

In the two-layer model, core routers provide access to the core WAN, and access routers provide client LANs access to the corporate network.

Core routers use value-added features to improve WAN performance and efficiency. Apply these features to the WAN ports as this has less impact on performance then it would have on the LAN ports.

Again: carefully consider the performance impact of value-added features on the routers core function, path-determination and packet forwarding.

The network diameter should be as small as possible and consistent throughout the network.

It is important to restrict the diameter of the network to achieve low delay and fast routing convergence. The
diameter must be consistent for predictability of latency, performance and routing, and easy troubleshooting.

![Diagram](image)

**Figure 5, Two-layer model with WAN backbone**

**Core LAN redundancy is less expensive than core WAN redundancy.**

Another two-layer model has a LAN backbone instead of the WAN backbone. The core LAN backbone is duplicated with total redundancy. The WAN links to the remote sites are duplicated to different core routers. This configuration provides cost-effective redundancy.

![Diagram](image)

**Figure 6, Two-layer model with LAN backbone**

### 3.1.4 Three-layer Model
This model uses three distinct layers: the core layer, the distribution layer and the access layer. This model is used to build very large-scale networks. The model permits traffic aggregation and filtering at three successive routing levels.

The function of the core layer is to provide an optimized transport structure. Including dynamic load sharing across the core structure, efficient and controlled use of bandwidth, optimized connectivity between distribution networks, a defined and consistent network diameter, predictable traffic patterns, and robust connectivity. The core layer is a high-speed switching backbone and should be designed to switch packets as fast as possible. This layer should not perform any packet manipulation such as packet filtering.

At the distribution layer are policies implemented to control access to resources. This is the layer where packet manipulation should take place. It provides policy-based connectivity and address or area aggregation, serves as redistribution point between routing domains and the demarcation between static and dynamic routing. It can be the point at which remote sites access the corporate network.

Access routers provide access for workgroup LANs, and control traffic by localizing broadcasts and service requests. Functions include segmentation into networks or subnetworks, proxy service, router discovery, filtering and connectivity on demand. It can be the point where remote sites access the corporate network via wide-area technology.

The three layers do not have to exist in clear and distinct physical entities. The layers are defined to aid network design and to represent functionality that must exist in a network. The instantiation of each layer can be in distinct routers or switches can be represented by a physical media or can be combined in a single device.

### Provide sufficient capacity where traffic aggregates.

Concentration of traffic from lower layers must be taken into consideration when planning core bandwidth.

### Design redundancy at the core layer.

Router distribution varies from a few in the core to many at the access layer. Core routers are mission critical. If a core router fails many client LANs are affected. Design the core for maximum availability. It should tolerate link failures and still provide connectivity.

### Use an even number of routers for fast convergence and load balancing.

Design connectivity with an even number of meshed or partial meshed routers. The odd number of routers will prevent equal cost load balancing. If you have parallel equal cost paths both are installed in the routing tables. In case of failure of one path the alternate path is available at instance because it is already in the routing tables. If you have unequal cost parallel paths the routing protocol must converge before the longer path can be used.

It is important to restrict the diameter of the network to achieve low delay and fast routing convergence. The diameter must be consistent for predictability of latency, performance and routing, and easy troubleshooting.

### Keep bandwidth consistent within a given layer of the hierarchy.

Keep bandwidth consistent within a layer of the hierarchical model to provide load balancing and improve routing performance. Routing protocols converge much faster if multiple equal-cost paths to a destination network exist.

### Implement routing policies at the distribution layer.

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2 All the time consuming mechanisms that prevent routing loops, for example counting to infinity or path hold-down, are executed before the alternate path becomes available.
Policies control access to resources. This includes access to parts of the internetwork, and access to services of the internetwork. Policies can be implemented using routing metrics and packet filters.

**Limit upstream traffic at the access layer.**

Use static routes to save bandwidth when a part of the internetwork can be reached only via one path. If you can not use static routing, use routing protocols that advertise only changes. Consider using value-added features like Cisco’s snapshot routing.

Use static service advertisement on the access router if possible.

Use local proxy service on the access router instead of forwarding broadcasts if possible.

Move workgroup servers down to the workgroup if possible.

Collect related workgroups at the access layer.

Cluster similar LAN technology at the access layer.

**Do not design backdoor routes or chains of access routers.**

Do not violate the hierarchical model at the access layer. Do not attach workgroups by adding routers below the access layer. Do not allow backdoor routes between workgroups. Backdoor routes cause unpredictable, non-deterministic routing and make troubleshooting difficult.
3.2 Routing

Instead of writing a brief and incomplete introduction to routing protocols I would rather like to point you to some excellent books: „Interconnections“ by Radia Perlman, „Routing in the Internet“ by Christian Huijema, and „Internet Routing Architectures“ by Bassam Halabi.

Please note that the rank of a design rule within the sequence of rules does not imply a priority.

Use a gateway discovery protocol to support redundancy.

Hosts are often configured with a default gateway. This is a static configuration that fails if the router fails.

Alternatively hosts can run the Gateway Discovery Protocol (GDP) or ICMP Router Discovery Protocol (IRDP) to dynamically determine a gateway router.

Another method is to configure hosts so that they send an ARP request for every destination. Configure the router to respond to any ARP if it has a matching route in its table. This is called proxy ARP. Proxy ARP is not recommended because the router is spoofing when it responds on the behalf of a host that may or may not be active.

Running silent RIP (routed -q) on the hosts is not recommended either. Routers would have to inject RIP broadcasts into the client LANs. If a routing protocol other then RIP is used, route redistribution into RIP is required. Being a classfull routing protocol RIPv1 will cause you pain in environments that use different subnet masks or VLSM.

Routing is an overhead activity. It consumes bandwidth, CPU and memory resources. The routing protocol, its timers, and the use of static routes determine the bandwidth overhead.

Use static routing to stub networks.

A part of the internetwork that can be reached by only one path is called a stub. Static routes are preferred to connect stub networks because they reduce routing overhead.

Hey, do you know what „routing by propaganda“ and „routing by rumors“ is all about. Check out the recommended books if you are not sure.

Hierarchical network design dictates a diameter of up to six hops.

With distance vector protocols convergence time is a function of the network diameter and its complexity. Routing information must propagate from one edge of the internetwork to the other. The network diameter should be kept small and consistent.

Plan well for scalability! Use summarization!

Carefully plan link-state internetworks. Scalability of link-state networks is a complex problem. It is affected by the number of routing nodes in an area, the number of networks in an area, the number of areas, the design of the address space, the effective use of summarization, and the stability of the links. Keep your areas small! As a rule of thumb do not plan to have more then 50 to 100 routers within an area and not more then 5 to 10 neighbor routers.

Routing scales if routing information consolidates. Route summarization is important for all routing protocols. Without summarization there is a flat address space with a specific route to every single subnet. Access routers summarize host routes into subnetworks. Subnets are grouped into major networks. Subnets and networks can be collected in areas. Networks can be grouped into autonomous systems.

Carefully consider this while developing the addressing scheme!

Consider convergence time.
Convergence time is the time it takes for routers to get a consistent understanding of the network topology after a change. Packets may not be reliably routed to all destinations until convergence takes place. Convergence is a critical design constraint for time-critical applications and protocols, for example SNA over IP (DLSw).

Convergence has two components. The time it takes to detect the link failure and the time it takes to determine and install a new route.

**Use multiple equal-cost paths.**

The fastest convergence takes place with load balancing. If the routing table has multiple paths to a destination, all traffic will be immediately routed over the remaining path.

### 3.2.1 OSPF

**Do not use OSPF virtual links.**

Virtual links are paths that connect the backbone area through another area. They act like tunnels, which maintain the contiguity of the backbone when failures occur. Virtual links add complexity to the design. Therefore the backbone should be designed with redundancy and multiple-path routing. Virtual links can be seen as a way to repair existing OSPF networks. Any network that is designed to use virtual links is broken by design!

**Maximize summarization.**

Consider the requirements of OSPF for summarization when you develop the IP addressing scheme!

Configure route summarization between areas at the area border routers. OSPF areas are useless without summarization! Without summarization, every router in the autonomous system recomputes the Dijkstra algorithm when any link changes. This is as if every router were in the same area. This does not scale very well!

**Keep the areas small.**

Do not use more then 50 to 100 routers within on area.

**Keep the backbone diameter small.**

**Keep the backbone topology simple.**

Avoid complex meshed topologies. A LAN backbone design is ideal for OSPF.

Isolate the backbone from intra-area traffic. Use it strictly as a transit area. Put workgroups in areas other then the backbone.

**Use stub areas.**
3.3 Addressing

Instead of writing just another introduction to IP addresses I would rather like to point you to an excellent document: „Understanding IP Addressing: Everything You Ever Wanted To Know“ by Chuck Semeria. It covers classfull and classless IP addresses, subnetting, Variable Length Subnet Masks (VLSM) and Classless Inter-Domain Routing (CIDR). I think it is the most comprehensive single source on IP addressing and it is free. You can download it from the URL: http://www.3com.com/nsc/501302.html.

Please note that the rank of a design rule within the sequence of rules does not imply a priority.

**Addressing will be used to encode topological information only!**

Addressing will be used to encode topological information only. Names will be used to encode organizational information. Do not encode organizational information in addresses! Use carefully structured addressing and naming conventions to make filtering, growth and faultfinding easier.

**Use hierarchical addressing schemes.**

It is impossible to build large networks without imposing a hierarchical structure.\(^3\) The structure of IP addressing suggests a hierarchy\(^4\). Routers operate in hierarchical address spaces. Only hierarchical networks scale well!

Plan your addressing strategy in a way that supports route aggregation. Summarization requires that multiple IP network addresses share the same high-order bits. The addresses can then be aggregated into a smaller number of routing table entries. Route summarization is important for all routing protocols. Hierarchical topologies and routing architectures are useless without address aggregation.

**Use addresses from the private network address space (RFC 1918) for hosts that do not need to access the Internet.**

The Internet Assigned Numbers Authority (IANA) has reserved blocks of IP addresses for private networks. A Company that uses IP addresses from that address space can do so without coordination with IANA. Many companies can use the address space. Addresses are only unique within one company.

Use the private network address space to address all your WAN connections. In most cases it is preferred to use the private address space for all nodes and provide Internet access via application level gateways.

**Use Variable-Length Subnet Masks to make efficient use of address space.**

VLSM makes more efficient use of address space by allowing big and small subnets. Remember that the routing protocol must be able to support VLSM. It must be able to base routing decisions on the IP address and a prefix. RIPv1 and Cisco’s IGRP are examples for protocols that can not handle VLSM. RIPv2, OSPF and Cisco’s EIGRP can handle VLSM.

The best way to use VLSM is to first subnet the entire address space by using a fixed subnet mask. Then take one of these big subnets and further subnet it with an extended subnet mask. If the small subnets are grouped, routing information can be aggregated.

Remember that IP addresses are binary entities! While you assign subnets reserve bits between the subnet and the host part for future growth. Allocate network numbers bit wise from the left to the right. Allocate host numbers bit wise from the right to the left.

\(^3\) Telephony networks are good examples for that.

\(^4\) Hosts aggregate into subnets, subnets aggregate into networks and networks aggregate into autonomous systems.
Network bits are assigned from the left to the right.
Host bits are assigned from the right to the left.

This area is reserved for growth.

Figure 7, Network addresses are allocated bit-wise from the left to the right, host addresses are allocated bit-wise from the right to the left.

Avoid using more then two subnet masks for a single internetwork.
Use VLSM to save subnets in the WAN when allocating meshed serial lines. Serial lines each need a subnet number. Each serial line has only two host addresses. Use a regular subnet that is further subnetted to number all serial lines of the core network or a single distribution network. This allows route summarization for all subnets in the core or distribution network.

**Limit the number of end nodes in one flat address space.**

The maximum number depends on the protocols used. A good rule of thumb is to have not more than 500 nodes within one flat address space. If you use Appletalk or NetBIOS you would probably want to limit the number of nodes to 200. Flat Novell IPX address spaces can probably be as big as 500 nodes. Flat IP address spaces can probably be as big as 1000 nodes as long as they are well behaved. Remember that less is better if you design for stability!

**Use dynamic host address assignment (DHCP) to simplify configuration tasks.**

To reduce configuration tasks, use a dynamic host address assignment protocol, for example the Bootstrap Protocol (BootP) or the newer Dynamic Host Configuration Protocol (DHCP). DHCP is the preferred protocol. Renumbering IP hosts may be necessary to make use of the new IP address scheme. To prepare for the migration start using DHCP.

**Derive addresses of other protocols from your IP addresses if possible.**

You can easily derive the addresses for other protocols, at the data link or the network layer, from a valid IP addressing scheme.

A Novell IPX address is comprised from a four-byte network part and a six-byte host part. The adapter MAC address will be used for the host part. The network part, which has to be unique within the internetwork, can

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5 In this context the term „serial line“ covers X.25 or Frame Relay point-to-point connections as well.
6 Route summarization is also called aggregation or supernetting. It refers to allocating multiple IP addresses in a way that allows summarization into a smaller number of routing table entries. This reduces memory consumption and routing traffic. Route summarization requires that multiple IP addresses share the same high-order bits and that the routing protocol carries the prefix length with the IP address.
7 „Flat address space“ means a router does not separate that part of the network. A switched network hanging off a router is a flat address space. Bridges and switches operate in flat address space.
8 The Unix boxes do not run rw who daemons and the route daemon is silent, i. e. the node listens to, but does not send RIP packets.
easily be derived from the IP network address. I. E. the decimal IP network address 10.47.11.0/24 will produce
the hexadecimal IPX network address 0A2F0B00.

If you really want to use locally administered MAC addresses\(^9\), simply derive it from the adapters IP address. A
MAC address, it is six bytes in length, has to be unique only within its own, flat address space. Using a valid IP
addressing scheme guarantees that it is even unique within the whole internetwork. I. E. the decimal IP address
10.47.11.100 will produce the hexadecimal MAC address 0A:2F:B:64:00:00 with two bytes of padding.

\(^9\) In my opinion there is no good reason to have locally administered MAC addresses.
3.4 Graphing Data
I assume you will not have the super duper tool that gathers all required data and turns it into meaningful graphs. There is a good probability that you will end up with a lot of data from various sources that you will need to correlate\textsuperscript{10} and turn into a meaningful, easily interpretable graph.

I would like to suggest some ways to graph data that I find useful.

3.4.1 Graphing Utilization Of LAN Segments
The network utilization and broadcast graph shows you the health of a LAN. The percentages are percent of total media bandwidth. For example a broadcast percentage of 10\% means that broadcasts consumed 10 \% of the total bandwidth not 10 \% of the measured utilization. The maximum values are individuals. They do not belong to a set.

\begin{figure}[h]
    \centering
    \includegraphics[width=0.6\textwidth]{network_utilization_and_bcast.pdf}
    \caption{Network Utilization and Broadcast Information}
\end{figure}

\textsuperscript{10} Awk, grep, perl and companions are nice tools for that.
3.4.2 Graphing Error Condition Of Links

The error condition graph shows the link utilization mapped with error conditions. The reference for this graph is the number of transmitted frames. As the number of frames is significant to determine the severity of an error, it is important to annotate this graph with the sample size. For example a collision rate of 50% is not a problem if the sample is only 10 frames long.

The example shows the error condition graph for an Ethernet segment. Use similar graphs to show the error conditions for other LAN or WAN technologies.

Figure 9, Under normal conditions you would expect the Ethernet error condition graph to form a sail between Utilization and Collisions.
3.4.3 Annotated Network Map

Use the utilization or packet rates obtained from your measurement to annotate a network map and give a graphical interpretation of the traffic intensity. The map shows clearly which links are heavily loaded, as well as which leaf networks have heavy traffic to the core.

Use multiple maps to graph large networks: One graph showing the core with the distribution networks feeding in. One graph for each distribution network with the access networks feeding in. One graph for each access network with the leave networks feeding in.

Figure 10, Network Map Annotated with Traffic Volume
3.4.4 Traffic Matrix

Although the annotated network map is informative and easy to interpret it does not show the correspondence between sources and destinations. A better picture of who is talking to whom can be obtained by a matrix of source/destination pairs, with the traffic volume of the subnetworks being represented by the square at the intersection. The rows and columns are sorted by total destination traffic.

Both the annotated network map and the source/destination matrix provide valuable information about the traffic flows in a network. The annotated network map shows how the network is utilized. The traffic matrix explains why the traffic flows as it does in the map.

Choose a scale that is appropriate for your traffic. Consider asking Mr. Gauß for help.

Duration of sample from t1 to t2

Figure 11, Traffic Source/Destination Matrix
3.5 Testing And Modeling

The techniques for performance evaluation are measurement, analytical modeling and simulation.

Measurements are possible only if something similar to the existing system already exists. Analytical modeling and simulation can be used for situations where measurement is not possible. In general it would be preferred to base analytical modeling and simulation on previous measurement.

Measurements may not give valid results because many of the environment parameters, such as workload or time of the measurement may be unique to the experiment. The accuracy of results varies from very high to none.

Analytical modeling requires so many simplifications and assumptions that if the results turn out to be accurate even the analysts are surprised.

Simulation incorporates more detail and requires less assumption then analytical modeling. The results are usually closer to reality.

Analytical models provide the best insight into the effects of various parameters and their interactions.

Simulation allows searching the space of possible parameters for the optimal combination but often it is not clear what the trade-off is among different parameters.

With measurement it is often difficult to tell if the improved performance is a result of some random change or due to the particular parameter setting.

It is good practice to use two or more techniques simultaneously. For example you may use measurement and simulation together to verify and validate the results of each one. *Until validated, all evaluation results are suspect!*

### Table 1, Criteria for Selecting an Evaluation Technique

<table>
<thead>
<tr>
<th>Criterion</th>
<th>Analytical Modeling</th>
<th>Simulation</th>
<th>Measurement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stage</td>
<td>Any</td>
<td>Any</td>
<td>Post prototype</td>
</tr>
<tr>
<td>Time required</td>
<td>Small</td>
<td>Medium</td>
<td>Varies</td>
</tr>
<tr>
<td>Tools</td>
<td>Analysts(^MAB)</td>
<td>Simulation languages(^MAB)</td>
<td>Instrumentation</td>
</tr>
<tr>
<td>Accuracy(^1)</td>
<td>Low</td>
<td>Moderate</td>
<td>Varies</td>
</tr>
<tr>
<td>Trade-off evaluation</td>
<td>Easy</td>
<td>Moderate</td>
<td>Difficult</td>
</tr>
<tr>
<td>Cost</td>
<td>Small</td>
<td>Medium</td>
<td>High</td>
</tr>
<tr>
<td>Saleability</td>
<td>Low</td>
<td>Medium</td>
<td>High</td>
</tr>
</tbody>
</table>

\(^1\) In all cases, results may be misleading or wrong.

Copied without permission from Raj Jain, *The Art of Computer Systems Performance Analysis*.

\(^MAB\) Powerful object-oriented, GUI-driven tools for analytical modeling and simulation of networks and applications are available today, for example CACIs Comnet III, Predictor and Profiler.
Use measurement techniques to profile existing applications and workloads.

Use modeling techniques to consolidate load information and optimize the topology.

Always validate your results!

Use measurement techniques for acceptance testing.
3.6 Application Design Basics

**Use sliding window protocols.**

Do not implement request-response type protocols for your application. They are less efficient than bursts because every transmission must wait for an acknowledgement. Only conversations that send bursts can approach the full capacity of a link during the burst.

**Use large packets.**

Code your application to use large packets. Avoid conversations that use small packets. Larger packets yield a higher ratio of payload to overhead.

**Use common services.**

Ensure that all applications share the same resource discovery methods, naming services etc.

**Use efficient protocols.**

Avoid using LLC2, NetBios and any bridging technology that relies on broadcasts or explorers.

**Use low latency WAN technologies.**

Remember that the killer for client server applications over the WAN is network latency (propagation delay, insertion delay, queuing delay, processing delay). Leased lines and switched lines introduce less delay then packet switching connections.

**Locate servers and clients as close as possible.**
4 Support Material
The descriptive text was copied from the home pages.

4.1 Tools

4.1.1 Free Tools

4.1.1.1 CAIDA Measurement Tool Taxonomy
URL: http://www.caida.org/Tools/taxonomy.html
This tool taxonomy provides a preliminary overview of Internet and TCP/IP performance measurement tools and efforts. We categorize tools used to measure the Internet as well as general TCP/IP performance tools. We will update the information here as we receive/review updates on tools and activities. If you are aware of any tools that are missing from this listing or would like to share your experiences with any of these tools, please contact us at info@nlanr.net.

4.1.1.2 Multi Router Traffic Grapher
URL: http://ee-staff.ethz.ch/~oetiker/webtools/mrtg/mrtg.html
The Multi Router Traffic Grapher (MRTG) is a tool to monitor the traffic load on network-links. MRTG generates HTML pages containing GIF images which provide a LIVE visual representation of this traffic.
Check http://www.ee.ethz.ch/stats/mrtg/ for an example. MRTG is based on Perl and C and works under UNIX and Windows NT. MRTG is being successfully used on many sites around the net. Check the MRTG-Site-Map.

MRTG is available under the GNU PUBLIC LICENSE.

Highlights of MRTG
1. Works on most UNIX platforms and Windows NT
2. Uses Perl for easy customization
3. Has a highly portable SNMP implementation written entirely in Perl thanks to Simon Leinen. There is no need to install any external SNMP package.
4. MRTG's logfiles do NOT grow. Thanks to the use of a unique data consolidation algorithm.
5. MRTG comes with a semi-automatic configuration tool.
6. MRTG's query engine checks for port reconfigurations on the router and warns the user when they occur.
7. Time critical routines are written in C thanks to the initiative of Dave Rand my Co-Author
8. Graphics are generated directly in GIF format, using the GD library by Thomas Boutell.
9. The look of the web pages produced by MRTG is highly configurable.

MRTG Mailing List
There are two mailing lists for MRTG available. One is called 'mrtg' and is a discussion list for users and developers. The other is called 'mrtg-announce' and is a low volume list for MRTG related announcements.

To subscribe to these mailing lists, send a message with the subject line subscribe to either mrtg-request@list.ee.ethz.ch or mrtg-announce-request@list.ee.ethz.ch. For posting to the mrtg list use the address mrtg@list.ee.ethz.ch.

Further information about the usage of the mailing lists is available by sending a message with the subject line 'help' to either one of the request addresses.

For past activity there is also a mailing list archive available: http://www.ee.ethz.ch/~slist/mrtg
4.1.3 NetSCARF

**URL:** [http://nic.merit.edu/~netscarf/](http://nic.merit.edu/~netscarf/)

*NetSCARF - Network Statistics Collection and Reporting Facility - runs on Unix and NT.*

**DESCRIPTION**

The NetSCARF project Scion package is a set of standalone programs for TCP/IP network statistics collection and reporting. The basic idea is that you can enter some configuration information and have your network statistics appear on the World Wide Web with relatively little effort.

**AVAILABILITY**

Refer to NetSCARF Project Home Page for how to download software at [http://nic.merit.edu/~netscarf](http://nic.merit.edu/~netscarf)

The package components include:

- `scollect` Queries network nodes for SNMP data.
- `scook` Pre-processes SNMP data.
- `scache` Pre-creates standard graphs during off-hours to speed graph display.
- `sserver` Serves the data to OpStats (rfc1856) compliant clients.

The initial work was developed during the time when Merit was operating the U.S. Internet backbone called NSFNET. The goal of the NetSCARF project is to help instrument the Internet by providing turnkey measurement and reporting software during the post-NSFNET era. Scion means descendant, which is reflective of the fact that the code descends from NSFNET origins.

4.1.2 Commercial Tools

4.1.2.1 CACI

**URL:** [http://www.caciaisl.com](http://www.caciaisl.com)

- Comnet III, Network and application simulation
- Comnet Predictor, Network capacity planning
- Comnet Profiler, IT infrastructure analysis and planning

4.1.2.2 Cisco

**URL:** [http://www.cisco.com](http://www.cisco.com)

- SwitchProbe, RMON probe
- TrafficDirector, Traffic analysis and reporting using data from SwitchProbes or Catalyst switches
- Netsys Enterprise Solver, Analysis, capacity planning and simulation of Cisco router networks
- Netsys Service-Level Management Suite, Network and service level management of Cisco router networks

4.1.2.3 Optimal Networks

**URL:** [http://www.optimal.com](http://www.optimal.com)

- Optimal Application Expert, Analysis of application behavior in the network
- Optimal Application Insight, Application monitoring and service level management

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11 Network General offers a module that allows Netsys Enterprise Solver to interpret configuration profiles of Bay Network routers.
• Optimal Internet Monitor, Traffic reporting
• Optimal Performance, Network capacity planning
• Optimal Surveyor, Network topology discovery

4.1.2.4 Network General
URL: http://ngc.com
• Sniffer, The protocol analyzer
• Distributed Sniffer System, Network fault and performance management
• NetXRay, Software based protocol analyzer
• Distributed NetXRay, Traffic analysis and reporting using NetXRay probes (software on Win95/WinNT systems)
• NetScout Probe, RMON probe
• NetScout Manager, Traffic analysis and reporting using data from NetScout Probes
• Service Level Manager, Service level management of network components
• Netsys Enterprise Solver, Analysis, capacity planning and simulation of Cisco and Bay router networks
• Chariot Console & Endpoint, Network performance measurement
• RouterPM, Health monitoring of Cisco routers
• SwitchPM, Health monitoring of switches

4.2 Standards Bodies And Organizations On The Internet

4.2.1 ACM Special Interest Group On Communications
URL: http://www.acm.org/sigcom
SIGCOMM is a professional forum for the discussion of issues in the field of data communications and computer networks. Current emphases are on the architectures, protocols, design, analysis, measurement, maintenance, regulatory policy, standards, applications, and social impact of computer networks and computer communications systems.

4.2.2 ANSI
URL: http://www.ansi.org/
ANSI Catalog: http://www.ansi.org/docs/cat_top.html
The ANSI Catalog is an electronic version of our hard-copy Catalog. It includes a searchable database of the over 11,000 approved American National Standards, all of which are available for purchase from ANSI. It also contains information about other ANSI publications and services.

MAB: This site provides just a catalog. The documents are not available online.

4.2.3 IEEE
URL: http://www.ieee.org/
Institute of Electrical and Electronics Engineers standards documents are available online only a subscription basis.

Everyone has free access to all issues of 17 of the society’s magazines and transactions from 1995 to the present. Some time in the fourth quarter the library will be open to Computer Society members only. Beginning in 1998, access to each periodical’s digital library archive will be available to society members on a subscription basis.


The IEEE/ACM Transactions on Networking is an archival, bimonthly journal committed to the timely publication of high quality papers that advance the state-of-the-art and practical applications of communication networks. It is co-sponsored by the IEEE Communications Society, the IEEE Computer Society, and the ACM with its Special Interest Group on Data Communications (SIGCOMM). This page provides information about the journal and its contents, as well as other information of interest to the networking community.

4.2.4 Internet

4.2.4.1 Internet Ad Hoc Committee

URL: [http://www.iahc.org/](http://www.iahc.org/)

The Internet Ad Hoc Committee (IAHC) is a coalition of participants from the broad Internet community, working to satisfy the requirement for enhancements to the Internet’s global Domain Name System (DNS).

Public Information Resources on the Internet Domain Name System: [http://www.iahc.org/dns-ref](http://www.iahc.org/dns-ref)

4.2.4.2 Internet Architecture Board

URL: [http://www.iab.org/iab/](http://www.iab.org/iab/)

The Internet Architecture Board (IAB) is a technical advisory group of the Internet Society. Its responsibilities include:

1. IESG Selection: The IAB appoints a new IETF chair and all other IESG candidates, from a list provided by the IETF nominating committee.
2. Architectural Oversight: The IAB provides oversight of the architecture for the protocols and procedures used by the Internet.
3. Standards Process Oversight and Appeal: The IAB provides oversight of the process used to create Internet Standards. The IAB serves as an appeal board for complaints of improper execution of the standards process.
4. RFC Series and IANA: The IAB is responsible for editorial management and publication of the Request for Comments (RFC) document series, and for administration of the various Internet assigned numbers.
5. External Liaison: The IAB acts as representative of the interests of the Internet Society in liaison relationships with other organizations concerned with standards and other technical and organizational issues relevant to the world-wide Internet.
6. Advice to ISOC: The IAB acts as a source of advice and guidance to the Board of Trustees and Officers of the Internet Society concerning technical, architectural, procedural, and (where appropriate) policy matters pertaining to the Internet and its enabling technologies.

4.2.4.3 Internet Assigned Numbers Authority

URL: [http://www.iana.org/iana/](http://www.iana.org/iana/)

The Internet Assigned Numbers Authority (IANA) is the central coordinator for the assignment of unique
parameter values for Internet protocols.

The IANA is chartered by the Internet Society (ISOC) and the Federal Network Council (FNC) to act as the clearinghouse to assign and coordinate the use of numerous Internet protocol parameters.

The Internet protocol suite, as defined by the Internet Engineering Task Force (IETF) and its steering group (the IESG), contains numerous parameters, such as internet addresses, domain names, autonomous system numbers (used in some routing protocols), protocol numbers, port numbers, management information base object identifiers, including private enterprise numbers, and many others.

The common use of the Internet protocols by the Internet community requires that the particular values used in these parameter fields be assigned uniquely. It is the task of the IANA to make those unique assignments as requested and to maintain a registry of the currently assigned values.

The most recent summary of these assigned parameter values is "Assigned Numbers" which is STD-2 and RFC-1700 published in October 1994. The assignments may also be found online (ftp://ftp.isi.edu/in-notes/iana/assignments).

4.2.4.4 Internet Engineering Task Force

URL: http://www.ietf.org

The Internet Engineering Task Force (IETF) is a large open international community of network designers, operators, vendors, and researchers concerned with the evolution of the Internet architecture and the smooth operation of the Internet. It is open to any interested individual.

The actual technical work of the IETF is done in its working groups, which are organized by topic into several areas (e.g., routing, transport, security, etc.). Much of the work is handled via mailing lists. The IETF holds meetings three times per year.

The IETF working groups are grouped into areas, and managed by Area Directors, or ADs. The ADs are members of the Internet Engineering Steering Group, or IESG. Providing architectural oversight is the Internet Architecture Board, or IAB; the IAB also adjudicates appeals when someone complains that the IESG has failed. The IAB and IESG are chartered by the Internet Society (ISOC) for these purposes. The General Area Director also serves as the chair of the IESG and of the IETF, and is an ex-officio member of the IAB.

The Internet Assigned Numbers Authority (IANA) is the central coordinator for the assignment of unique parameter values for Internet protocols. The IANA is chartered by the Internet Society (ISOC) and the Federal Network Council (FNC) to act as the clearinghouse to assign and coordinate the use of numerous Internet protocol parameters.

First-time attendees might find it helpful to read RFC 1718 "The Tao of the IETF" (http://www.ietf.org/tao.html).

4.2.4.5 Internet Research Task Force

URL: http://www.irtf.org/irtf/

The Internet Research Task Force (IRTF) is a composed of a number of focused, long-term and small Research Groups (http://www.irtf.org/irtf/groups.htm). These groups work on topics related to Internet protocols, applications, architecture and technology. Research Groups are expected to have the stable long-term membership needed to promote the development of research collaboration and teamwork in exploring research issues. Participation is by individual contributors, rather than by representatives of organizations.

The IRTF is managed by the IRTF Chair in consultation with the Internet Research Steering Group (IRSG). The IRSG membership includes the IRTF Chair, the chairs of the various Research Group and possibly other individuals ("members at large") from the research community.

The IRTF Chair is appointed by the Internet Architecture Board (IAB), the Research Group chairs are appointed as part of the formation of Research Groups and the IRSG members at large are chosen by the IRTF Chair in consultation with the rest of the IRSG and on approval of the IAB. In addition to managing the Research Groups, the IRSG may from time to time hold topical workshops focusing on research areas of
importance to the evolution of the Internet, or more general workshops to, for example, discuss research priorities from an Internet perspective.


4.2.4.6 Internet Society

URL: http://info.isoc.org/index.html

WHAT IS THE INTERNET SOCIETY?

The Internet Society (ISOC) is the international organization for global cooperation and coordination for the Internet and its internetworking technologies and applications.

WHO ARE ITS MEMBERS?

Its members reflect the breadth of the entire Internet community and consist of individuals, corporations, non-profit organizations, and government agencies.

WHAT IS ITS PURPOSE?

Its principal purpose is to maintain and extend the development and availability of the Internet and its associated technologies and applications - both as an end in itself, and as a means of enabling organizations, professions, and individuals worldwide to more effectively collaborate, cooperate, and innovate in their respective fields and interests.

Its specific goals and purposes include:

- development, maintenance, evolution, and dissemination of standards for the Internet and its internetworking technologies and applications;
- growth and evolution of the Internet architecture;
- maintenance and evolution of effective administrative processes necessary for operation of the global Internet and internets;
- education and research related to the Internet and internetworking;
- harmonization of actions and activities at international levels to facilitate the development and availability of the Internet;
- collection and dissemination of information related to the Internet and internetworking, including histories and archives;
- assisting technologically developing countries, areas, and peoples in implementing and evolving their Internet infrastructure and use;
- liaison with other organizations, governments, and the general public for coordination, collaboration, and education in effecting the above purposes.

HOW DOES IT OPERATE?

The Internet Society operates through its international Board of Trustees, its International Networking Conferences and developing country workshops, its regional and local chapters, its various standards and administrative bodies, its committees, and its secretariat. The Board of Trustees is headed by a President with the assistance of several officers. The Board consists of 18 eminent individuals drawn from every region of the world - most of whom were instrumental in creating and evolving different components of the Internet and the technology.

WHERE IS IT LOCATED?

The permanent international headquarters and secretariat of the Society is located at Reston VA USA and is headed by the Executive Director.

WHAT IS ITS LEGAL STATUS?
The Internet Society is incorporated as a not-for-profit corporation, with tax-deductible status in Washington DC USA, near its headquarters location.

WHY WAS IT CREATED?

The Internet Society was announced in June 1991 at an international networking conference in Copenhagen and brought into existence in January 1992 by a worldwide cross-section of individuals and organizations who recognized that the Society was a critical component necessary to evolve and globalize the Internet and internet technologies and applications, and to enhance their availability and use on the widest possible scale.

4.2.4.7 RFC Archive Indexed By Topic.
URL: http://www.it.kth.se/docs/rfc/
RFC index in reverse numeric order: Fehler! Textmarke nicht definiert.

4.2.4.8 RFC Editor
URL: http://www.isi.edu/rfc-editor/
The Requests for Comments (RFCs) are a series of notes, started in 1969, about the Internet (originally the ARPANET). The notes discuss many aspects of computing and computer communication focusing in networking protocols, procedures, programs, and concepts, but also including meeting notes, opinion, and sometimes humor.
The specification documents of the Internet protocol suite, as defined by the Internet Engineering Task Force (IETF) and its steering group (the IESG), are published as RFCs.
The RFC Editor is the publisher of the RFCs and is responsible for the final editorial review of the documents. The RFC Editor is chartered by the Internet Society (ISOC) and the Federal Network Council (FNC).

4.2.4.9 Réseaux IP Européens
URL: http://www.ripe.net/
RIPE (Réseaux IP Européens) is a collaborative organisation open to all parties operating wide area IP networks in Europe. The objective of RIPE is to ensure the administrative and technical coordination necessary to enable operation of a pan-European IP network. RIPE does not operate a network of its own.

4.2.5 International Telecommunication Union
URL: http://www.itu.ch
ITU-T (formerly known as CCITT) Recommendations are available online and on CD-ROM but only on a subscription basis. An annual subscription is about 2800 Swiss Francs for CD-ROM and 3200 Swiss Francs for online access.

MAB: Without a subscription is this site useless!
In summer 1996 InfoMagic (info@infomagic.com) published a "Standards" CD-ROM that had a good compilation of ITU-T recommendations. The price was 10$ or 20$.

4.2.6 Network Device Test Lab
URL: http://ndtl.harvard.edu/
Scott Bradner is a Senior Technical Consultant at Harvard University. He is the director of the Harvard Network Device Test Lab and publishes an annual review of the performance of network interconnect devices for Network Computing (http://techweb.cmp.com/nic/docs/).

All tests used in the Harvard Network Device Test Lab are based on work by The Internet Engineering Task
Force (IETF) Benchmarking Methodology Working Group (BMWG), which has published two RFCs (see http://www.ietf.org). RFC 1242 defines testing terminology; RFC 1944, testing methodology. All testing is done using special-purpose standalone testers to ensure the most reliable results. The scripts that drive the testers are available on the lab's Web site at ndtl.harvard.edu/ndtl.

Results of the tests are at http://ndtl.harvard.edu/ndtl/results/data/.

4.3 Other Useful Internet Sites

4.3.1 Searchable Archives Of Mailing Lists
URL: Fehler! Textmarke nicht definiert.
This site has a searchable archive of some good mailing lists. The lists include BSDi users, Firewalls, Cisco, Ascend, Sun managers, and HPUX sysadmin.

4.3.2 Cisco Mailing List
To subscribe to the Cisco mailing list, send your request to cisco-request@spot.colorado.edu.

4.3.3 Local Area Networks

4.3.3.1 The BIG-LAN Mailing List
To subscribe to the BIG-LAN mailing list send an electronic mail a one-line message of this form to listserv@listserv.syr.edu: subscribe big-lan <Firstname> <Lastname>

4.3.3.2 Charles Spurgeon’s Ethernet Site
URL: http://www.host.ots.utexas.edu/ethernet/
This site provides extensive information about Ethernet (IEEE 802.3) local area network (LAN) technology. Including the original 10-Megabit per second (Mbps) system, the 100 Mbps Fast Ethernet system (802.3u), and the Gigabit Ethernet system (802.3z).

MAB: Probably the most comprehensive site on Ethernet! Very good!

4.3.3.3 Ethernet Type Codes
ftp://ftp.isi.edu/in-notes/iana/assignments/ethernet-numbers
http://www.cavebear.com/CaveBear/Ethernet/
These same codes are also used on some other IEEE 802 networks (e.g. 802.5 is Token Ring), but may be in slightly different form. Specifically 802.5 sends the bits of a byte in the opposite order to Ethernet or 802.3, so the codes listed below may have the bits of each byte reversed (e.g. exchange 01/80, 10/08, 0C/30, etc.), although some monitors may undo the reversal back to the Ethernet order. Be careful using this reference for other IEEE 802 media.

4.3.3.4 Gigabit Ethernet Alliance
URL: http://www.gigabit-ethernet.org/
The Gigabit Ethernet Alliance is an open forum whose purpose is to promote industry cooperation in the development of Gigabit Ethernet.

A number of high-speed LAN technologies have been proposed to provide greater bandwidth and improved client/server response times. Foremost among them is Fast Ethernet, or 10BaseT, a technology designed to provide a non-disruptive, smooth evolution from 10BaseT Ethernet to high-speed 100Mbps performance.
Given the trend toward 100BaseT connections to the desktop, there is a clear need for even higher-speed connections at the server and backbone level.

Gigabit Ethernet will be ideal for deployment as a backbone interconnect between 10/100BaseT switches, and as a connection to high-performance servers. Gigabit Ethernet is a natural upgrade path for future high-end desktop computers that will require more bandwidth than can be provided by 100BaseT.

The Alliance was founded by the following companies: 3Com Corp, Bay Networks, Cisco Systems, Compaq Computer, Granite Systems Inc., Intel Corporation, LSI Logic, Packet Engines, Sun Microsystems, UB Networks, VLSI Technology.

4.3.3.5 Measured Capacity Of An Ethernet


DEC Research Report 88.4 -- Measured Capacity of an Ethernet: Myths and Reality by David R. Boggs, Jeffrey C. Mogul, and Christopher A. Kent

Ethernet, a 10 Mbit/sec CSMA/CD network, is one of the most successful LAN technologies. Considerable confusion exists as to the actual capacity of an Ethernet, especially since some theoretical studies have examined operating regimes that are not characteristic of actual networks. Based on measurements of an actual implementation, we show that for a wide class of applications, Ethernet is capable of carrying its nominal bandwidth of useful traffic, and allocates the bandwidth fairly. We discuss how implementations can achieve this performance, describe some problems that have arisen in existing implementations, and suggest ways to avoid future problems.

MAB:
See also Mart Molles paper on BLAM, available at Charles Spurgeons site.

4.3.3.6 ASTRAL

URL: http://www.astral.org

ASTRAL is an alliance of leading Token Ring technology providers dedicated to supporting Token Ring users as they prepare for the future of high-demand networking. ASTRAL provides vendor-independent education and information about Token Ring and new technology developments that will be important to the future of Token Ring customers.

4.3.3.7 Token Ring Consortium

URL: http://www.iol.unh.edu/consortiums/tokenring/index.html

The Token Ring Consortium tests Token Ring (IEEE 802.5) and Dedicated Token Ring (IEEE 802.5r) products and software from both an interoperability and conformance perspective.

They publish a Token Ring newsletter: "MACs 'n' PHYs" is a tri-yearly technical report published by the Token Ring Consortium of the University of New Hampshire's InterOperability Lab. "MACs 'n' PHYs" discusses testing issues, displays schematics helpful for in-house testing, and reports testing statistics.

4.3.4 Wide Area Networks

4.3.4.1 Dan Kegel's ISDN Page:

URL: http://www.alumni.caltech.edu/~dank/isdn/

Note: This information provided for entertainment purposes only :-) This page is mostly a collection of pointers to WWW and FTP documents on other servers. If your favorite online source of ISDN info is not listed here, write me, Dan Kegel <dank@alumni.caltech.edu>. If you need help putting your company's product info on WWW, please read my guide to publishing product info on the Web.
4.3.4.2 SMDS

SMDS SIG: [http://www.cerf.net/smdds](http://www.cerf.net/smdds)

Switched Multigigabit Data Service (SMDS) is a connectionless, cell-switched data transport service.

4.3.4.3 SONET & SDH

Nortel home page: [http://www.nortel.com/cool](http://www.nortel.com/cool)

MAB: Somewhere on the Nortel site is a document called „SONET101: Intro to Sync Opt Nets; SONET & SDH“. It is a quite good introduction to SONET/SDH. (At least for those who do not have an EE background.)

SONET Interoperability Forum: [http://www.atis.org/atis/sif/sifhom.htm](http://www.atis.org/atis/sif/sifhom.htm)


4.3.5 Security

4.3.5.1 Computer Emergency Response Team

URL: [http://www.cert.org/](http://www.cert.org/)

The CERT Coordination Center is the organization that grew from the computer emergency response team formed by the Defense Advanced Research Projects Agency (DARPA) in November 1988 in response to the needs identified during the Internet worm incident. The CERT charter is to work with the Internet community to facilitate its response to computer security events involving Internet hosts, to take proactive steps to raise the community’s awareness of computer security issues, and to conduct research targeted at improving the security of existing systems.

CERT products and services include 24-hour technical assistance for responding to computer security incidents, product vulnerability assistance, technical documents, and seminars. In addition, the team maintains a mailing list for CERT advisories, and provides a web site, www.cert.org, and an anonymous FTP server, info.cert.org, where security-related documents, CERT advisories, and tools are available.

If you would like to be added to the CERT mailing list, please send email to cert-advisory-request@cert.org. On the subject line, type SUBSCRIBE <your-email-address>

4.3.5.2 Electronic Privacy Information Center

URL: [http://www.epic.org/](http://www.epic.org/)

EPIC is a public interest research center in Washington, D.C. It was established in 1994 to focus public attention on emerging civil liberties issues and to protect privacy, the First Amendment, and constitutional values. EPIC is a project of the Fund for Constitutional Government. EPIC works in association with Privacy International, an international human rights group based in London, UK and is also a member of the Global Internet Liberty Campaign and the Internet Privacy Coalition.

Online guide to privacy tools: [http://www.epic.org/privacy/tools.html](http://www.epic.org/privacy/tools.html)

Online guide to privacy resources:
4.3.5.3 Firewalls

4.3.5.3.1 Internet Firewalls Frequently Asked Questions By Marcus J. Ranum
URL: http://www.clark.net/pub/mjr/pubs/fwfaq/

4.3.5.3.2 Introduction To Firewalls By NIST

This document provides an overview of the Internet and security-related problems. It then provides an overview of firewall components and the general reasoning behind firewall usage. Several types of network access policies are described, as well as technical implementations of those policies. Lastly, the document contains pointers and references for more detailed information.

This work is a contribution of the National Institute of Standards and Technology, and is not subject to copyright.

4.3.5.3.3 Firewall Mailing List
The Firewalls mailing list is a discussion forum for firewall administrators and implementors. To subscribe to Firewalls, send mail to Majordomo@GreatCircle.COM. In the body of the message put "subscribe firewalls".

The Firewalls digest is a compilation of messages from the Firewalls mailing list. To subscribe to the Firewalls digest, send mail to Majordomo@GreatCircle.COM. In the body of the message put "subscribe firewalls-digest".

Compressed back issues are available from ftp://FTP.GreatCircle.COM/pub/firewalls/digest/.

A searchable mailing list archive can be found at http://www.nexial.com.

4.3.5.3.4 Firewall Products
A copy of Cathy Fulmer’s list of products can be found at http://www.waterw.com/~manowar/vendor.html or http://www.access.digex.net/~bdboyle/firewall.vendor.html.

Another list can be found at Fehler! Textmarke nicht definiert.

4.3.5.3.4.1 Cisco’s Centri Firewall
Source: Cisco Headlines Vol. 2, No. 18
CISCO CENTRI FIREWALL
Download a free evaluation copy of the Cisco Centri Firewall, ideal for small to medium-sized businesses. Using Windows NT, the Centri Firewall combines its unique Kernel Proxy[TM] architecture with the Centri Security Policy Builder[TM] to provide strong security, high performance, and ease of use.


4.3.5.3.4.2 Cisco’s 1605-R Router
Source: Cisco Headlines Vol. 2, No. 22
Cisco announces the dual Ethernet Cisco 1605-R router with the Cisco IOS[TM] Firewall feature set, designed for small to medium-sized businesses and remote offices that require secure intranet connections and secure communications over the Internet.


4.3.5.3.5 Nomad Mobile Research Center
URL: //www.nmrc.org
This site has information about security/insecurity of systems. It provides security-related tools and FAQs on hacking NetWare, NT and Unix systems.

4.3.5.3.6 Phrack Magazine
URL: http://www.fc.net/phrack/
Phrack Magazine is one of the longest running electronic magazines in existence. Since 1985, Phrack has been providing the hacker community with information on operating systems, networking technologies, and telephony, as well as relaying other topics of interest to the international computer underground.

4.4 Template Of A Network Design Document
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4.5 Recommended Reading

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<thead>
<tr>
<th>Title</th>
<th>Understanding IP Addressing: Everything You Ever Wanted To Know</th>
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<tr>
<td>Author</td>
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<tr>
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<tr>
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<td>Title</td>
<td>Internetworking Technologies Handbook</td>
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<tr>
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<tr>
<td>Author</td>
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