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# GIS implementation in Organizations: Strategies and Issues

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CRP 514

Semester 101

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## Introduction:

- GIS technology **facilitates** data integration across organizations (Campbell and Masser 1991)
  - Organization's **strategies** for managing GIS play a fundamental role in the success of the technology within or between the organizations (Rebecca Somers).
  - There has been a general failure and often **unwillingness to share data** and information across boundaries, with along with low **levels of coordination** (Warnecke et al. 1998).
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# Challenges Toward Implementation:

- Generally every technology subjected to resistance. (Resistance to change)
  - Issues toward implementation increase proportionally to number of participants.
  - Initial cost obstacle.
  - Willingness toward sharing data.
  - Operating cost and effort.
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# GIS Management Strategies

(general)

- Benchmarking a successful process.
- Defined scope and needs.
- Resources implementation plan:
  - Organization's Assets.
  - project managements assets,
  - information system development and management assets,
  - re-engineering of business development

(No Need to Reinvent the wheel)

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# Best Practiced Management Strategies:

- GIS Implementation Process:

basic steps:

- 1) planning,
  - 2) Requirements analysis,
  - 3) Design procurement development.
  - 4) Operation and maintenance
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# Strategies: continued

- **Strategic Vision, Scope & Organizational Impact of GIS:**

it will provide the direction and decrease level of conflict.

- **Assessment of Organizational Risks:**

GIS managers of implementation are commonly frustrated by illogical resistance toward GIS application

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## Strategies:continued

- **Coordinating GIS Participants and Users:**

A harmonic emerging of GIS into structure or by forming adhoc.

- **GIS Committee and Team Environment's Management:**

Adequate time= 25-100% also workable committee number of participants which is = 6 – 8 participants

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# Strategies: continued

## ■ Communication and Providing Information:

- Right information on right time.
- A clear goals to participants and professional background to process information.

## ■ Leadership and Support:

manger who can influence the policy of the organization (Champion),  
Professional members.

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# Strategies: continued

- **Managing and control of GIS:**  
either to be centralized or decentralized as function of complexity of the system
  
  - **Personal Issues:**  
staff configuration, staff responsibilities, position requirements, position descriptions and pay scale, job classes and career paths, staffing training
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# Strategies: continued

- **Integrating GIS into organization's Operation:**  
strategically considered to be the focal point in the implementation process



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After Implementation:

Interaction Mechanisms and Motivation:

- Motivation of Data Sharing. (people)
  - Interaction Mechanisms. (Structure)
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# Motivation of Data Sharing:

- 1) Cost Saving:
  - 2) Improved Data availability:
  - 3) Enhance Interorganizational Relationship:
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## Interaction Mechanisms:

- Structure is highly recommended despite of type of communication, which could be formal or informal communication.
  - Structure will help to avoid beurocratical style of managing GIS implementation process, which is the killing daises of proper implementation of any technology.
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## Conclusion:

- Any innovation needs high level of management effort to guarantee sustainability.
  - It is easy to have GIS infrastructure, but it is difficult to run it properly. (adopt)
  - Without managing GIS implementation well, until its full adoption, many research and organizations experienced failure.
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THANK YOU

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