



# Enterprise Information Systems

New 2009 Impact Factor of 2.809!  
2009 Journal Citation Reports®  
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Published By: Taylor & Francis  
Print ISSN: 1751-7575  
Online ISSN: 1751-7583



**Title of Paper:** Electronic supply chain management applications by Swedish SMEs

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**DOI:** 10.1080/17517570701273221

**Published in:** Enterprise Information Systems, Volume 1, Issue 2 May 2007, pages 255 - 268

## *Electronic supply chain management applications by Swedish SMEs*

### **Abstract**

The Internet has become an integral part of business activities of most corporations today. Electronic supply chain management (SCM) can improve the operational efficiency of the firm by streamlining processes between the company and its suppliers, business partners, and customers. This research explores the extent and the degree of Internet application in Swedish small- and medium-sized enterprises (SMEs). The analyses of the data show that the Swedish SMEs use the Internet in their supply chain activities to a large degree. The study establishes some differences between smaller and larger organizations as well as between manufacturing and service companies.

**Keywords:** *Customer relationship management; Electronic business; Enterprise information systems; Enterprise resource planning; Electronic marketplace; Strategic information systems; Supply chain management; Value chain; Logistics operations; Manufacturing*