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Mohamed A. Youssef, Ph.D.

Professor of Operations and Supply Chain Management
Department of Management and Marketing
College of Industrial Management (AACSB accredited)
King Fahd University of Petroleum and Minerals
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EDUCATION

The City University of New York

Ph.D. in Business Administration

Major: Management Planning Systems and Operations Management. Minor: Quantitative Methods and Statistics

Dissertation: Advanced Manufacturing Technologies, Manufacturing Strategy, and Economic Performance: An Empirical Investigation. (Nominated for Lasdon Best Dissertation Award, Graduate School and University Center, City University of New York).

M.Phil: Master of Philosophy in Business.

MBA: Master of Business Administration.

University of Cairo, Faculty of Commerce (Egypt)

Prep. Study for Master of Business Administration.

B.Com in Business Administration.

HONORS

- ◆ Graduated with the merit of ***“Excellent”*** and top of the class (1973), Faculty of Commerce, University of Cairo.
- ◆ Inducted into ***Beta Gamma Sigma*** in 1988 as a Ph.D. student.
- ◆ My Doctoral dissertation was nominated for the ***Ladson best Dissertation Award***, Graduate School and University Center, City University of New York (CUNY), 1991.
- ◆ **Best applied research paper:** *“Technology Integration and Manufacturing Performance”*, International Academy of Business Disciplines, fourth annual meeting, April 1993.

- ◆ **Ten best papers Award:** "*Competing in Global Markets on The Basis of Speed and Agility*", Academy of International Business, June 1993.
- ◆ **Distinguished lecture series** at Ithaca College for the Centennial year (1994). Lectured on "*Competing in Global Markets: New trends in the 1990s.*"
- ◆ **Dana Research Fellow** for 1994-1995: Sponsored by Dana Foundation and is awarded to an outstanding researcher on an annual basis.
- ◆ **Best applied research paper:** "*Measuring the Intensity of TQM Activities in Manufacturing Firms: An Empirical Investigation*", International Academy of Business Disciplines, Seventh annual meeting, April 1995.
- ◆ **ANBAR Citation of Excellence:** My paper on: *Competing on the Basis of Modern Quality Principles: A Forward management Approach,*) (Coauthored with Mohamed Zairi) Published in the *International Journal of Technology Management*, Vol. 16, No.4, 5, 6, 1998 pp 291-304 was cited as having the highest quality rating. The paper is placed in the ANBAR's Hall of Excellence.
- ◆ My work on "**Agile Manufacturing, TQM, JIT, DFM, Supplier Selection and Evaluation**" has been cited **more than 575** times in the past ten years or so.
- ◆ Nominated for the "**Outstanding Scholar of the year award**" Award in the commonwealth of Virginia in 1997.
- ◆ Nominated for the "**Outstanding Scholar of the year award**" Award in the commonwealth of Virginia in 1998.
- ◆ **One of the Finalists** for the SKF Quality Management **Endowed Chair** Professorship in Chalmers University in Sweden (1999).
- ◆ **One of the Finalists** for the A. Jameel **Endowed Chair** Professorship in Management, American University in Cairo (2004).
- ◆ **One of the Candidates** for the Production and Operations Management **Endowed Chair** Professorship in the International University in Germany (2001).
- ◆ **First NSU Eminent Scholar,** Production and Operations Management, and Total Quality Management, Norfolk State University (2001).

- ◆ **Edward L. Brown Endowed Chair** Professor of Management (2002-2004). The chair is sponsored by International Longshoremen Association (ILA) in the name of Edward L. Brown.

ACADEMIC APPOINTMENTS

Fall 2004 - Present
 Professor of Operations and Supply Chain Management
 Department of Management and Marketing
 College of Industrial Management
 King Fahd University of Petroleum and Minerals
 Dhahran 31261, Saudi Arabia

Courses Taught: (The language of instruction is English). The College of Industrial Management is AACSB Accredited since 2002.

OM 562 (EMBA) Supply Chain Management.
 OM 552 (EMBA) Operations Management
 OM 512 (MBA) Operations Management.
 OM 502 (MBA) Statistics for Business.
 OM 210 (Undergraduate) Operations Management
 OM 202 (Undergraduate) Business Statistics.
 Mgt 420 (Undergraduate) Materials Management
 SE 307 (Undergraduate) Engineering Economics

Short Courses to companies: Language of instruction is English

- (1) TQM in the development and design of products (Al-Faris Company. 5 full days, 15 participants.
- (2) Basics of Supply Chain Management (ARAMCO August 2007, two full days, 25 Participants.
- (3) Basics of Supply Chain Management (ARAMCO, November 2007, two full days, 24 Participants.
- (4) Master Planning of Resources ARAMCO in May 27-June 4, 2008.

Research Grants (2005 – 2007):

- **Principle Investigator:** *Supply Chain Management Practices and its Impact on Competitive Advantage (S.R 62,700)*, sponsored by SABIC. The project started in September 2007 for a period of 18 months.
- **Co-Investigator:** *Influence of Commitment and Islamic Ethics on Organizational Change (S.R 58,800)*, sponsored by SABIC. The project

started in September 2007 for a period of 18 months.

- **Co-Investigator:** *Corporate Image and Reputation of Large Commercial Banks in Saudi Arabia: An Exploratory Study (S.R. 69,300)*. Grant Number IN080392, KFUPM Internal grant. The duration of the grant is one year from December 2007 to December 2008.
- **Principle Investigator:** *Quality Management Practices: an Empirical Analysis of Quality Performance in North America and Saudi Arabia (S.R 72,100)*, Sponsored by SABIC. The project was **completed** in February 2007 as scheduled.
- **Co-Investigator:** *Obstacles towards Effective Project Implementation in Saudi Petrochemical Industry (S.R 62,800)*, Sponsored by SABIC. The project was completed in April 2007.
- **Principle Investigator:** *TQM intensity and its Impact on HRM Practices in Manufacturing Firms (S.R 14,000)*, Sponsored by CIM Research Funds. The project was completed as scheduled.
- **Principle Investigator:** *Time-Based Performance of World-Class Manufacturers (S.R 14,000)*, Sponsored by CIM Research Funds. The project was completed as scheduled
- **Principle Investigator:** *Time-Based Technologies and Manufacturing Agility (S.R 10,000)*, Sponsored by CIM Research Funds. The project was completed as scheduled
- **Co-Investigator:** *Perceived Service Quality, Customer Satisfaction and Loyalty toward a Semi-Government Monopoly: the Case of Saudi Telecom. (S.R 10,000)*, Sponsored by CIM Research Funds. The project was completed as scheduled

2002 - 2004

Edward L. Brown Chair Professor of Management
Department of Management Decision Sciences
School of Business and Entrepreneurship
Norfolk State University

Norfolk, VA 23504

2001 First NSU Eminent Scholar.

1995-2002 **Professor and Chairman** (Tenured),
Department of Management Decision Sciences
School of Business and Entrepreneurship
Norfolk State University
Norfolk, VA 23504

- Was responsible for coordinating activities of 8 full time faculty members.
- Provided academic and administrative leadership within the department.
- Was responsible for Faculty recruitment, development, and merit and performance evaluation.
- Was responsible for planning, managing, and directing a departmental budget of approximately one million dollars.
- Developed two new majors: Manufacturing and service Management (**MSM**); and Management & Total Quality (**MTQ**).
- Planned for and acquired a Microcomputer Laboratory for the Department of Management Decision Sciences (\$45,000). Dean Boyd allocated the computers for the school of business lab 1998).
- Planned for and acquired 9 computers for the Management and Decision Sciences faculty (\$35,000), 1997-1998.
- One of the major investigators in a federal grant (\$279,000) for the academic years 1998-1999.
- Taught Classes in the areas of *Production and Operations Management, Total Quality Management, Just-In-Time and Material Management, Manufacturing Entrepreneurship, and Business Statistics*.
- Presented research papers at the following academic societies: *National Decision Sciences Institute (DSI), Production and Operations Management Society (POMS), Academy of Management (AOM), Eastern Academy of Management (EAM), International Academy of Business Disciplines (IABD), and SE-INFORMS*.
- Helped a number of the School of Business faculty publish their scholarly work in refereed journals in their areas of specialty.
- Published extensively in the following areas: *Total Quality Management, Benchmarking, Advanced Manufacturing Technologies, Suppliers Selections and Evaluation, Just-In-Time, Design for Manufacturability, Business Process Management, and other related Production and Operations Management topics*.

1991-1995 **Department of Management, School of Business,
Ithaca College,
Ithaca, New York 14850**

- Taught Undergraduate Classes in *Production and Operations Management, Quantitative Methods, Management Information Systems*.
- Published in the following refereed journals: *International Journal of Operations and Production management, International Journal of Quality and Reliability Management, International Journal of Technology Management, International Journal of Flexible manufacturing Systems, International Journal of Integrated Manufacturing Systems, International Journal of Total Quality Management, Industrial Engineering, and Journal of Business Cases*.
- Presented research papers at the following academic societies: *Decision Sciences Institute (DSI), ORSA/TIMS, Production and Operations Management Society (POMS), International Academy of Business Disciplines (IABD), Southeastern TIMS*.
- Advisor to the American Production and Inventory Management (APICS) student club.
- Represented Ithaca College as Dana Research Fellow in many of the Tompkins County Community events.

I have also held instructorships at Marshall University, Hofstra University and St. John's University and State University of New York while pursuing my Ph.D.

ADMINISTRATIVE ACTIVITIES

2004-Present (King Fahd University of Petroleum and Minerals)

- Strategic Planning and Assessment Committee, Member, SPAC ([College Level](#)).
- CIM-SABIC Task Force Committee, Member ([College Level](#)).
- Ad Hoc committee on Best Innovative ideas, Chairman ([University Level](#)).
- AACSB Accreditation Committee, Chairman 2005-2006 ([College Level](#)).
- Ad Hoc Committee on Executive Training Program, Member ([College Level](#)).
- Executive Training Committee, Member, ([College Level](#)).
- Executive MBA College Standing Committee, Member ([College Level](#)).
- College-wide Research Committee, Member ([College Level](#)).
- Promotion Committee, Member ([University Level](#)). Two faculty members from Associate to Full Professor and Two faculty Members from Assistant to Associate Professor.
- Operations Management Curriculum and Text Book Committee, Chairman ([Departmental Level](#)).
- Planning Committee for a Master of Science in Supply Chain management ([College Level in collaboration with Systems Engineering Department](#))

1995-2004 (Norfolk State University)

- Faculty Evaluation Committee ([College Level](#)).
- AACSB Self Study Committee ([College Level](#)).
- School of Business Advisory Board Member.
- Faculty Team (Ex-Officio [College Level](#)).

- Mission Team (**College Level**).
- Business Expo. Planning Committee (**College Level**).
- Presidential Committee on Restructuring (**University Level**).
- Presidential Committee on Faculty Issues (**University Level**).
- Presidential Committee on Strategic Planning (**University Level**)

1991– 1995 (Ithaca College)

- Member of Computer Policy Committee (**College Level**).
- Member of Curriculum Committee (**College Level**).
- Member of Research and Scholarship Committee (**College Level**).
- Student advisor to the American Production and Inventory Control Society (APICS) club.

EDITORIAL ACTIVITIES

Founding Editor and Editor-in-Chief:

- *Benchmarking for Quality Management and Technology: an International Journal (1994-1998).*

North American editor for:

- *Asia Pacific Journal of Quality Management (1993-1996).*
- *Business Process Management (Previously entitled: Business Process Re-Engineering (1995-2002).*

Editorial Advisory Board Member:

- *International Journal of Operations and Production Management (1993 - 2005).*
- *International Journal of Quality and Reliability Management (1993 - Present).*
- *Journal of Production Planning and Control (1994 - Present).*
- *International Journal of Commerce and Management (1994 - 1998).*
- *Integrated Manufacturing Systems Journal (Now entitled: Journal of Manufacturing Technology Management) (1994 - 2000)*
- *Total Quality Management and Business Excellence (Previously Entitled Journal of Total Quality Management (1995 - Present).*
- *International Journal of Quality Science (1996 - 1998).*
- *The TQM Magazine Quality (1995 - 2004).*
- *International Journal of Operations and Quantitative Management (1996-Present).*
- *Journal of Knowledge and Process Management (1998-Present)*
- *Journal of Service Quality (Spring 2000 – 2002)*
- *Journal of Management Decisions (Fall 2001 - 2006)*
- *Arab Journal of Administrative Sciences (Spring 2003 - Present).*

- *International Journal of Enterprise Information Systems (2002 – Present)*.
- Review Board: *Journal of Operations Management (1994 - 1998)*.

PROFESSIONAL SERVICES:

PROGRAM CO-CHAIR:

- ◆ Ninth National Meeting of the International Academy of Business Disciplines, April 1997, Orlando Florida.

TRACK CHAIR:

- **Production and Operations Management- Manufacturing track**, International Academy of Business Disciplines, National Meeting for six years **(1993-1998)**
- **Quality Management**, the 30th Annual Meeting of the South Eastern region of The Institute of Management Science, **1994**.
- **Production and Operations Management**, Academy of Business Administration, National Meeting, LA **1995**.
- **Production and Operations Management**, Academy of Business Administration, International Meeting, London, UK. **1995**.
- **Production and Operations Management**, the 31st Annual Meeting of the South Eastern region of The Institute of Management Science, **1995**.
- **Quality Issues**, The 34th Annual Meeting of the South Eastern region of The Institute of Management Science, **1998**.
- **Quality Issues**, The 38th Annual Meeting of the South Eastern region of The Institute of Management Science, **2002**.

SESSION CHAIR:

Chaired more than 25 sessions in national and international meetings of prestigious academic societies such as: *Academy of Management*, *American Decision Science Institute (DSI)*, *Operations Research Society of America (ORSA)*, *The Institute of Management Science (TIMS)*, *Production and Operations Management Society (POMS)*, *Institute for Operations Research and Management Science (INFORMS)*, and *International Academy of Business Disciplines (IABD)*. Some of these sessions are listed below:

- **Quality and Productivity: An Application of Mathematical Programming**, *National Meeting of Decision Sciences Institute*, Washington D.C, November. 1993.
- **Technology, Strategy, and Product Innovation**, *National Meeting of Decision Sciences Institute*, Washington D.C., November, 1993.
- **Issues in Manufacturing Strategy**, *National Meeting of Production and Operation Management Society* Boston, MA, October, 1993.
- **Product Development**, Joint *National Meeting of ORSA/TIMS*, Chicago, May 1993.

- **Issues on Quality Management**, Annual Meeting of SE TIMS, Myrtle Beach SC., October. 1993.
- **High Technology Issues**, Joint National Meeting of ORSA/TIMS, Orlando, FL, April 1992.
- **Supplier Relationships**, National Meeting of Production and Operations Management Society, Orlando, FL, October, 1992.
- **Research and Development**, National Meeting of the International Academy of Management and Marketing, Dallas, TX, April 1990.
- **Benchmarking**, National Meeting of Production and Operations Management Society, Washington D.C., October 1994.
- **TQM in Manufacturing and Service Industries**, Annual Meeting of the SE TIMS, Myrtle Beach SC., October, 1994.
- **Materials Requirement Planning**, National Meeting of Decision Sciences Institute, Honolulu, Hawaii, November, 1994.
- **TQM and ISO 9000** National Meeting of IABD, Los Angeles, CA, April 6-9, 1995.
- **Lot Sizing, Inventory Control, and JIT**, Southeast TIMS, Myrtle Beach, SC, October, 1995.
- **Issues in Operations Planning and Quality Management**, Southeast TIMS, Myrtle Beach, SC, October, 1995.
- **Issues in Manufacturing**, National Meeting of Decision Sciences Institute, Orlando FL., November 1995.
- **Issues in Quality and Manufacturing Flexibility**, National Meeting of International Academy of Business Disciplines, Orlando FL., April 1997.
- **Empirical Studies in Operations Management**, Southeast INFORMS, Myrtle Beach, SC, October, 1997.
- **Quality Management**, National Meeting of Decision Sciences Institute, San Diego, CA., November, 1997.
- **Decision Making/ Cognition/ Methodology** National Meeting of Decision Sciences Institute, San Diego, CA., November, 1997.
- **Pedagogical Issues in Operations Management**, National Meeting of Decision Science Institute, New Orleans, November 1999.
- **Successful Uses of TQM Practices**, National Meeting of Decision Science Institute, New Orleans, November 1999.
- **Quality Management**, The 38th Annual Meeting of the South Eastern region of The Institute for Operations Research and Management Science (INFORMS), Myrtle Beach, S.C. October 2002.
- **Quality Management**, SE DSI, Williamsburg, VA, February 2003.
- **TQM and related Issues**, POM Division of the National Meeting of Academy of Management August 2003, Seattle, Washington.
- **Quality Management**, 33rd annual meeting of the Southeast Decision Sciences, Feb. 26-28, 2003, Williamsburg, Virginia.
- **TQM Methodology**, 6th annual meeting of TQM and Organizational Development, Oct. 2003, Paris, France.
- **Environmental Management**, National Meeting of the DSI, November 2003, Washington D.C.

REVIEWED FOR THE FOLLOWING JOURNALS:

- *Production and Inventory Management Journal.*
- *International Journal of Production Economics.*
- *International Journal of Operations and Production Management.*
- *Integrated Manufacturing Systems Journal.*

- *International Journal of Quality and Reliability Management.*
- *Journal of Production and Operations Management Society.*
- *International Journal of Commerce and Management.*
- *Journal of Knowledge Management.*
- *International Journal of Total Quality management.*
- *International Journal of Production Planning and Control Systems.*
- *TQM magazine.*
- *The Arab Journal for Administrative Science.*

I have also been reviewing papers for the national meetings of Decision Sciences Institute (DSI), The International Academy of Business Disciplines (IABD), and Southeast INFORMS, Academy of Management for the last 10 years or so.

OUTSIDE EXAMINER and/or SUPERVISOR OF THE FOLLOWING RESEARCH PROJECTS:

1. The Relationship between Supply Chain Management Practices, Performance Measurement Practices, and Firm Performance: an Empirical Study of the Practices in Tanzania's Industrial Sector, (**Doctoral Dissertation**), Frank Augustine Mkumbo, [University of Malaya, Malaysia, 2008.](#)
2. Organization Implementation of Storage Area Networks as a Strategic Knowledge Management Tool, (**Doctoral Dissertation**), George Jamoo, [University of Technology at Sydney, Australia, 2008.](#)
3. *Application of Knowledge Based Systems to Management Information Systems in the Banking Industry* (**Doctoral Dissertation**), Doo Hang Hong, [University of Technology at Sydney, Australia, 2001.](#)
4. *Ancillarisation: A Case Study of North Karnataka Industrial Area* (**Doctoral Dissertation**). Poornima M. Charantimath. [Karnataka University – Dharward, India \(2001\).](#)
5. *The Impact of Computer Integrated Manufacturing, Group Technology, and Flexible Manufacturing Systems on Product Quality* (**Doctoral Dissertation**), Bassam Al-Ahmady 1993 [City University of New York.](#)
6. *Effective Quick Response Strategies and Practices for the Australian Textile, Clothing and Footwear Industry* (**Doctoral Dissertation**), Marcia Perry, [Monash University, Australia, 1997.](#)
7. *Knowledge Base Expert Systems in Production* (**Doctoral Dissertation**), O'Skelin, [University of Technology at Sidney, Australia, 1999.](#)
8. *A Model for Successful Implementation of Internet-Based Electronic Commerce* (**Doctoral Dissertation**), E. Gide, [University of Technology at Sidney, Australia, 1999.](#)
9. *Customer Perception of Daihatsu Terios Limited Car* (**Graduation Project**), Shadwa Embaby, Sara Bedair, and Dina Rezk, MSA University, Egypt, June 2001.

10. *Analysis of Customer Perception of Metro and Sainsbury Supermarkets* (**Graduation Project**), Anwar Ammar, Mohamed Lashin, Halim Zaky, Sherif Abdallah, and Mohamed Fawzy, MSA University, Egypt, June 2001.
11. *Analysis of Factors Influencing Brand Switching Behavior of the Consumers of CDS Products in the Egyptian Market* (**Graduation Project**), Mohamed Abdel Raouf, Karim Fahmy, and Rana Mohamed Kabbani, MSA University, Egypt, June 2001.
12. *Analysis of the Satisfaction of Senior Students of Private Universities in Egypt with their Universities* (**Graduation Project**), Alia Helal, Fatma El-Zahraa H. El Khodary, Sherine Guirguis Hebeish, and Wael Ahmed Kamal, MSA University, Egypt, June 2001.
13. *Quality of Banking Services* (**Co-Operation graduation Project**) Report, J. Al-Rajjal, King Fahd University of Petroleum and Minerals, Saudi Arabia, 2005.
14. *Job Satisfaction in Riyadh Bank* (**Co-operation Graduation Project**), Fayes S. Al-Shamsi, King Fahd University of Petroleum and Minerals, June 2006.
15. *Banking Programs Development at National Commercial Bank* (**Co-operation Graduation Project**), Homous S. Al-Zamil, King Fahd University of Petroleum and Minerals, November 2005).
16. *Chamber of Commerce and Industry Investment Development Center* (**Co-operation Graduation Project**), Thamer Al-Towerqi, King Fahd University of Petroleum and Minerals, June 2006.
17. *Customer Perception of Tadawul Service Quality* (**Co-operation Graduation Project**), Sultan Faisal A. Al-Sudairy King Fahd University of Petroleum and Minerals, May 2006.
18. *The Determination of the Preferred Laptop Brands in Jarir Bookstore and the Way it Should be Promoted* (**Co-operation Graduation Project**), Saleh Al-Suwaiyel, King Fahd University of Petroleum and Minerals, May 2006.
19. *Al-Zamil Vs Competition* (**Co-operation Graduation Project**), Yousef Al-Boulayan, King Fahd University of Petroleum and Minerals, May 2006.
20. *Signal Sensitive Case Study* (**Co-operation Graduation Project**), Abdul-Aziz S. Baroum, King Fahd University of Petroleum and Minerals, January 2007.
21. *Customer Satisfaction at Hadeed co.* (**Co-operation Graduation Project**), Ali A. Jalil, King Fahd University of Petroleum and Minerals, January 2007.
22. *SABIC International AMMONIA Business in the Asian Market* (**Co-operation Graduation Project**), Abdul-Rahman A. Al-Mulhem, King Fahd University of Petroleum and Minerals, January 2007.
23. *Conference Industry in the Kingdom: The Case of Arab Conference Company in Jeddah* (**Co-operation Graduation Project**), Ammar Sarafudeen, King Fahd University of Petroleum and Minerals, January 2007.

24. Student's Attitude Toward King Saud University's Parking(**Co-operation Graduation Project**), Tareq Bafaqeeh, King Fahd University of Petroleum and Minerals, May 2008.
25. Determining the Factors influencing job Satisfaction Al-Bilad Bank to Improve the Competitiveness of the Bank and the Productivity of the Employees (**Co-operation Graduation Project**), Zied Al-Belali, King Fahd University of Petroleum and Minerals, May 2008.
26. Nissan Customer Satisfaction Project: (**Co-operation Graduation Project**), Sohail Al-Ghamdi, King Fahd University of Petroleum and Minerals, June 2008.
27. Measuring and Improving Customer Satisfaction in Bank Al-Bilad: (**Co-operation Graduation Project**), Methgal Al-Anzi, King Fahd University of Petroleum and Minerals, May 2008.
28. Utilizing Sampling Campaigns to Introduce New Consumption Habits and Occasions: (**Co-operation Graduation Project**), Bader Abdul Malik Redwan, King Fahd University of Petroleum and Minerals, June 2008.

EDITOR'S PANEL DISCUSSION (DSI 1993)

An Editorial Look at Research and Publishing in Technology, Innovation and Operations Management-Related Journals, Moderated by Roger J. Gagnon. Among the Participants are the editor of Decision Sciences (**Dr. Lee Krajewski**), the editor of Production and Operations management Society journal (**Dr. K. Singhal**), the editor of Journal of Engineering and Technology Management (**Dr. Mike Badawy**), the editors of Journal of Operations Management (**Drs. Hoffman and A. Hill**), and the guest editor for the International Journal of Technology Management Editorial Board Member International Journal of Operations and Production Management) (**Dr. Mohamed Youssef**)

PUBLICATIONS

Books (Translated):

1. Six Sigma for Business Excellence: a Manager's Guide to Supervising Six Sigma Projects and Teams, *Al-Obakan Publisher, April 2008*.
2. Three Other Books are in different stages of translation (Also under examination by Al-Obiakan)

Referred Journal Articles

1. Plant Location, ISO 9000 certification and Quality Management Practices (with S. Al-Ghamdi, James Koch, and, Tom Dolan, *International Journal of Quality and Reliability Management* , Volume 23, No.8, 2006, PP 944-963.
2. Achieving Six Sigma Rating in a Systems Simulation Model, *International Journal of Six Sigma and Competitive Advantage*, Volume 2, No.2, 2006, pp 190-206.

3. Can TQM Lift a Sinking Ship? A Case Study (With Mohan Rao and Carol Stratton), *Journal of Total Quality Management and Business Excellence*, Vol. 15, No.2, 2004, pp 161-171. **(An ISI Journal)**.
4. A Production, Distribution, and Investment Model for a Multinational Firm (With Zubair Mohamed), *Journal of Manufacturing Technology Management*, Vol. 15, No. 6, 2004, pp 495-510).
5. An Efficient Model for Multi-Family Lot-Sizing and Scheduling: Application to a Real Life Problem (with Zubair Mohamed and Faizul Huq), *Production Planning and Control Journal* 2004, Vol. 15, No.1, pp 90-101 **(An ISI Journal)**.
6. The Human Side of Organizational Agility (with Madeline Crocitto), *Industrial Management and Data Systems (IMDS)* Volume 103 No.6, 2003, pp. 388-397 **(An ISI Journal)**.
7. Internet-Based E-Commerce and its Impact on manufacturing and Business Operations, (with Fawzy Soliman) *Industrial Management and Data Systems (IMDS)*, Volume 103, No.8, 2003 pp. 546-552 **(An ISI Journal)**.
8. The Role of Critical Information in Enterprise Knowledge Management (with Fawzy Soliman), *Industrial Management and Data Systems*, Volume 103, No. 7, 2003, pp484-490 **(An ISI Journal)**.
9. Testing the Impact of Integrating TQM and DFM on the Ability of Small and Medium Size Firms to Respond to Their Customer Needs (with Zubair M., Granville S., and G. Whaley), *Total Quality Management Journal*, Vol. 13, No.3, 2002, pp 301-313 **(An ISI Journal)**.
10. The Impact of Using Flexible Manufacturing Systems on quality Management Practices (with Bassam Al-Ahmady), *Total Quality Management Journal*, Volume 13, No.6, 2002, pp 901-914 **(An ISI Journal)**.
11. The Impact of Some Recent Developments in E-Business on The Management of Next Generation Manufacturing (with Fawzy Soliman), *International Journal of Operations and Production Management*, Volume 21, No.5, 6, 2001, pp 538-564 **(An ISI Journal)**.
12. The Impact of Machine Flexibility on The Performance of Flexible Manufacturing Systems (with Zubair Mohamed and Zul Haq), *International Journal of Operations and Production Management*, Volume 21, No.5, 6, 2001, pp 707-727 **(An ISI Journal)**.
13. TQM Implementation barriers in Academe: A framework for Further Investigation (with Patricia Libby, A. Al-Khafaji, and G. Sawyer), *International Journal of Technology Management*, Vol 16, No. 4,5,6, 1998 pp 584-593 **(An ISI Journal)**.
14. Supplier Selection in Developing Countries: A modeling Approach (with Motwani, Jaideep, and Yunus Kathawala), *Journal of Integrated Manufacturing Systems*, Volume 10, No. 3, 1999, pp 154-162.

15. Business Process Re-Engineering: A Theoretical Framework and an Integrated Model (With Jaideep Motwani and Ashuk Kumar), *International Journal of Operations and Production Management*, Volume 18, No. 9/10, 1998, pp 964-977 **(An ISI Journal)**.
16. Competing Through Modern Quality Principles: A Forward Management Approach (with Mohamed Zairi) *International Journal of Technology Management*, Volume 16, No.4, 5, 6, 1998 pp 291-304 **(An ISI Journal)**.
17. A Dynamic Tool Requirement Planning Model for Flexible Manufacturing Systems (with Ashok Kumar) *International Journal of Flexible Manufacturing Systems*, Vol. 9, No. 4, 1997, pp 307 – 342 **(An ISI Journal)**.
18. Forecasting Quality in Manufacturing Companies (with Jaideep Motwani and Ashok Kumar) *Total Quality Management Journal*, Volume 8, No. 6, 1997, pp 372-388 **(An ISI Journal)**.
19. Implementing Quality Management in The Hospitality Industry: Current Efforts and Future Research Directions (with Motwani, Jaideep, and Ashok Kumar), *International Journal of Benchmarking for Quality Management and Technology*, Vol. 3, No 4, 1996, pp 4-17.
20. Supplier Selection in an Advanced Manufacturing Technology Environment: An Optimization Model (with M. Zairi and B. Mohanty), *International Journal of Benchmarking for Quality Management and Technology*, Vol. 3, No. 4, 1996, pp 58-70.
21. An Iterative Procedure for Solving the Uncapacitated Production-Distribution Problem under Concave Cost function (with Mohamed Mahmoud, *International Journal of Production and Operations Management*. Vol. 16, No. 3, 1996, pp 18- 28 **(An ISI Journal)**.
22. The Impact of Total Quality Management on Firm's Responsiveness: An Empirical Analysis (with Joseph Boyd, and Edgar Williams), *Total Quality Management Journal*," Vol. 7, No. 1, 1996, pp 127-144 **(An ISI Journal)**.
23. Supplier Partnership in an AMT's Context (with Mohamed Zairi) *International Journal of Benchmarking for Quality Management and Technology*," Vol. 3, No.4, 1996 pp 4-20.
24. Design For Manufacturability and Time- To- Market, Part 2: An Empirical Analysis, *International Journal of Operations and Production Management*, Vol. 15, No. 1, 1995, pp 6 – 24 **(An ISI Journal)**.
25. Benchmarking Critical Factors for TQM: An Empirical Analysis in Five different Regions Worldwide (with Mohamed Zairi) *International Journal of Benchmarking for Quality Management and Technology*, Vol. 2, No. 2, 1995 PP 5-22.
26. Quality Function Deployment: A Main Pillar for TQM and Product Development (with Mohamed Zairi) *International Journal of Quality and Reliability Management*, Vol. 12, No. 6, 1995, pp 6-28.

27. Benchmarking Critical Factors for TQM: Theory and Foundations (with Mohamed Zairi) *International Journal of Benchmarking for Quality Management and Technology*, 1995 Vol. 2, No. 1, PP 5-16.
28. ACDDA Inc.: A Venture in New Technology Application (with Tunwall, Craig, D. Eckrich) *Business Case Journal*, 1995, pp 73-94.
29. Competing in Global Markets on the Basis of Speed and Agility, in *Competing in Global Economy*, Raquib Zaman (Editor), 1995, Ithaca College Press, Ithaca New York, pp 146-160.
30. Measuring the Intensity of JIT and Its Impact on Quality,” *International Journal of Quality and Reliability Management*, 1994 Volume 11, No. 5, 1994 pp 55- 77.
31. The Impact of the Intensity Level of Computer-Based Technologies on Quality, *International Journal of Operations and Production Management*, Vol. 14, No. 4, 1994 pp 5-27 (An ISI Journal).
32. A Perspective on Benchmarking,” An Interview with Gregory Watson, Vice President of Xerox for Quality: *International Journal of Benchmarking for Quality Management and Technology*, Vol. 1, No. 1, 1994 pp 5-11.
33. Design For Manufacturability and Time- To- Market, Part 1: Theoretical Foundations, *International Journal of Operations and Production Management*, Vol. 14, No. 12, 1994, pp 6-21 (An ISI Journal).
34. The Impact of Computer-Based Technologies on Flexibility, *International Journal of Technology Management*, Vol. 8, No. 3-5, 1993, pp 355-370 (An ISI Journal).
35. Agile Manufacturing: A Necessary Condition for Competing in Global Markets, *Industrial Engineering*, Vol. 24, No. 12, 1992 pp 18 - 21.
36. Getting to Know Advanced Manufacturing Technologies *Industrial Engineering*, Vol. 24, No. 2, 1992, pp 40-43.

Chapters and Abstracts in Books

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38. Total Quality Management in Services: Issues and Trends in Implementation (with M. Ashamalla, Raj Aggrwal, and Madeline Crocitto) In *Business Research Yearbook: Global Business Perspective*, Al-Khafaji (Editor), University Press of America, New York, pp 1994, pp 793 - 795.
39. Total Quality Management in Manufacturing and Service Organizations (with Madeline Crocitto), An Abstract published in “*Business Research Yearbook: Global Business Perspective*,” Al- Khafaji (Editor), University Press of America, New York, 1994 p 1065.

Book Reviews

40. A Review of Key Publications in Benchmarking: Part II (with Mohamed Zairi) *International Journal of Benchmarking for Quality Management and Technology*. Vol. 3, No.1, 1996 pp 6-14.
41. A Review of Key Publications in Benchmarking: Part I (with Mohamed Zairi) *International Journal of Benchmarking for Quality Management and Technology*. Vol. 2, No.1, 1995 pp 56-75.

Editorials in Refereed Journals

42. Benchmarking in the New Millennium (Editorial), *International Journal of Benchmarking for Quality management and technology*, Vol. 4, No.3, 1997, pp4-7.
43. Business Process R-Engineering: Theory and Practice (Editorial), *International Journal of Operations and Production Management*, Vol. 18, No. 9/10, 1998, pp. 808-809 (An ISI Journal).
44. Total Quality Management: Theory and Practice (Editorial), *International Journal of Technology Management*, Vol. 16, No. 4/5, and 6, 1998 (An ISI Journal).
45. Agile Manufacturing: The Next Battle Ground for the 1990s and Beyond (Editorial), *International Journal of Operations and Production Management*, Vol. 14, No. 11, 1994 pp 4-7 (An ISI Journal).
46. Benchmarking For Quality Management & Technology (Editorial), *International Journal of Benchmarking for Quality Management and technology*, Vol.(2), No. 1, 1995, pp 3-4.
47. Quality Function Deployment: Theory and Practice (Editorial), *International Journal of Quality and Reliability Management*, 1995 Vol. 12, No. 6, pp 5-8.
48. Time-Based Management and Technologies (Editorial), *International Journal of Operations and Production Management*, Vol. 15, 1995 No. 2, pp 5-8 (An ISI Journal).
49. Benchmarking For Quality Management & Technology (Editorial), *International Journal of Benchmarking for Quality Management and Technology*, Vol.(1), No. 1, 1995, p4.
50. Benchmarking For Quality Management & Technology (Editorial), *International Journal of Benchmarking for Quality Management and Technology*, Vol.(1), No. 2, 1995, p4.
51. Next Generation Manufacturing: Manufacturing Management in the 21st Century, (Editorial) *International Journal of Operations and Production Management Journal*, Vol. 20, No. 5/6, 2001, pp535-537 (An ISI Journal).

National and International Referred Proceedings

52. Supply Chain Management Practices in Saudi Manufacturing Sector, Submitted to the National meeting of the American Decision Science Institute (DSI), 2008.
53. Quality Management Practices in Saudi Arabia: A Comparison with three North American Countries. Submitted to the National meeting of the American Decision Science Institute (DSI), 2008.
54. Measuring the TQM Intensity and its Impact on Manufacturing Performance: Invited **keynote speech**, Second Engineering Conference, King Saud University, January 2005.
55. World Class manufacturing Middle East: Issues and Challenges: Invited **keynote speech** KAVAQ's First World Class Manufacturing in the Middle East, May 2006.
56. Quantum Quality from an Islamic Perspective, Islamic Management Conference, Malaysia, May 2007.
57. Getting Published in Top Tier Journals of Your Field: How to deal with Editors, Special Session presented at ***the 33rd annual meeting of the Southeast Decision Sciences***, Feb. 26-28, 2003, Williamsburg, Virginia.
58. An Examination of some aspects of Quality Management Practices in North America, Presented at ***the 6th annual meeting of TOM and Organizational Development***, Paris, France Oct. 2003.
59. An Empirical Analysis of Quality Management Practices and Quality Performance in North America National Meeting of ***Decision Sciences*** in November 2002.
60. Quality Management Practices in an FMS Environment. Presented at the National Meeting of ***Decision Sciences*** in November 2001.
61. The Impact of Achieving World-Class manufacturing Status on Productivity, Competitiveness, and Time-Based performance. Presented at the National Meeting of the ***Decision Sciences***, November 2001, San Francisco.
62. The People Dimension of Organizational Agility (with Madeline Crocitto) presented at the National Meeting of ***the Academy of Management***, 2001, Washington D.C.
63. Performance Measures: an International Perspective. A panel Session at the ***Western Decision Sciences Institute***, April 4-7, 2001, Vancouver, Canada.
64. Time-Based Technologies and Manufacturing Performance: An Empirical Analysis (with Madeline Crocitto), Presented at the National Meeting of ***the Academy of Management***, August 2000, Toronto, Canada.
65. An Empirically Based Measure for the Intensity of TQM and its Impact on Manufacturing Performance, National Meeting of the ***Decision Sciences***, Orlando, Florida, November 2000.

66. Profit Through People: The Missing Dimension of Organizational Agility (with Madeline Crocitto), Accepted for the 37th Meeting of The *Eastern Academy of Management*, May 10-13, 2000, Danvers, MA.
67. Recent Developments in Quality Management: Toward an Empirically-Based Theory of Quantum Quality, Proceedings of *First Gulf International Conference on Quality Management*, April 10-12, 2000, pp 491-515.
68. The Impact of Company Size on the Realized Benefits of ISO 9000 in Saudi Export Businesses (With S. Al-Ghamdi), National Meeting of the *Decision Sciences*, New Orleans, November 1999.
69. The Impact of Internet-Based E-Commerce on Manufacturing and Business Operations (With F. Soliman), National Meeting of the *Decision Sciences*, New Orleans, November 1999.
70. Success Factors for the Use of Internet-Based Electronic Business in Manufacturing, the *Southeastern Chapter of INFORMS*, Myrtle Beach, SC, October 1999.
71. The Impact of TQM and DFM on the Ability of Small and Medium Size Firms to Respond to Their Customer Needs, National Meeting of the *Decision Sciences*, Las Vegas, Nevada, November 1998.
72. TQM and Manufacturing Flexibility (with Jaideep Motwani, Ashok Kumar, and Granville Sawyer), National Meeting of the *Decision Sciences*, November 1997, San Francisco, CA.
73. An Analytical Formulation of A Modern Manufacturing Strategy Framework Using Dynamic Capability Approach (with Ashok Kumar), National Meeting of the *Decision Sciences*, November 1997, San Francisco, CA.
74. Differences in Quality Management Aspects among Users and Non-users of Flexible manufacturing Systems, Annual Meeting of the *Southeastern chapter of INFORMS*, October 1997, Myrtle beach, SC.
75. Linearization of King's Algorithm to Reconfigure a Large-Size Flexible Manufacturing System into a Cellular Manufacturing System (with Ashok Kumar, Jiadeep Motwani), National Meeting of the *Decision Sciences*, November, 1996, Orlando, FA .
76. Supplier Partnership in Context of AMTs Implementation, National Meeting of the *Decision Sciences*, November, 1996, Orlando, FA .
77. Just-In-Time Intensity in the Logistic System of a Manufacturing Company: An Empirical Study (with Ashok Kumar and Jiadeep Motwani), National Meeting of the *Decision Sciences*, November, 1996, Orlando, FA.
78. Dimensions of Agility: Present State and Future Directions (A symposium), National Meeting of Institute of *Operations Research and Management Sciences (INFORMS)*, October 29 - November 1, 1995, New Orleans, LA.
79. TQM and Manufacturing Responsiveness, National Meeting of the *Decision Sciences*, November, 1995, Boston, MA.

80. Time as a Performance Measurement Metric, National Meeting of the *Decision Sciences*, November, 1994, Honolulu, Hawaii, pp 1731 - 1734.
81. Ranking the Competitive Priorities of a Manufacturing Company,” National Meeting of the *Decision Sciences*, November, 1994, Honolulu, Hawaii, pp 1832- 1835.
82. Bowman’s Model Revisited: The Case of Producing on the Diagonal of the APP Matrix, National Meeting of the *Decision Sciences*, November 20- 23, 1994, Hawaii, p 1672.
83. Benchmarking and the Learning Organization, National Meeting of the *Production and Operations management Society* , October, 11-13, 1994.
84. Incorporating Tactical and Competitive Benchmarking into the House of Quality (QFD), National Meeting of the *Production and Operations management Society* , October 11-13, 1994.
85. Total Quality Management: An Empirical Analysis, *Southeastern Chapter of TIMS*, Myrtle Beach, SC, and October 6-9, 1994.
86. Time-Based Competition: An Empirical Analysis, *Southeastern Chapter of TIMS*, Myrtle Beach, October 6 - 8, 1993 pp 49- 53.
87. Schools of Business in Transition: The TQM Challenge National Meeting of the (with Libby, Patricia), *International Academy of Business Disciplines*, New Orleans, April 1993, Vol. II, pp 267-273.
88. Cumulative Abnormal Return and Interventional Analysis: Methodological Comparison (with John Garlick), National Meeting of the *International Academy of Business Disciplines*, New Orleans, April 1993, Vol. II, pp 274-282.
89. The Impact of The Intensity Level of Computer- Based Technologies on Quality, National Meeting of the *Decision Sciences*, Washington D.C., November 22 - 24, 1993, pp 1384-1386.
90. The Strategic Impact of Simultaneous Engineering on Manufacturing Performance as Measured by Time-To-Market, *Southeastern Chapter of TIMS*, Myrtle Beach, October 6 - 8, 1993, pp 395-397.
91. The Impact of the Intensity Level of Just-In-Time on Quality, National Meeting of the *Decision Sciences*, Washington D.C., November 1993, pp 1581- 1583.
92. The Impact of Design for Manufacturability on Time to Market: Some Empirical Findings,” National Meeting of the *Decision Sciences*, Washington D.C., November 22-24, 1993, pp 1250- 1252.
93. The Impact of The Intensity Level of Flexible Manufacturing Systems on Manufacturing Speed and Agility. National Meeting of the *Production and Operations Management Society*, October 3-5, Boston.

94. Continuous Flow Manufacturing: An Innovative Approach for Competitive Advantage (with Steve Schafer) National Meeting of the *Production and Operations Management Society*, Boston, October 3 - 5, 1993.
95. The Impact of Certain Forms of AMTs on Manufacturing Speed and Agility, National Meeting of *ORSA/TIMS*, Chicago, May 1993.
96. TQM Implementation Issues in Schools of Business (with Patricia Libby, National Meeting of the *Production and Operations Management Society* Boston, October 3 - 5, 1993.
97. How Executives Rank the Competitive Priorities of Their Organizations," National Meeting of the *International Society of Statistical Sciences in Business and Economics*, Allentown, PA, June 1993.
98. An Empirically-Driven Equation to Assess The Level of Time-Based Technologies and Their Impact on Manufacturing Performance (with Michael Chanin, *South East Decision Sciences*, Savannah, GA, Feb. 19 - 21, 1992, pp 307-311.
99. Time-Based Technologies and Firm's Responsiveness, National Meeting of the *Decision Sciences*, San Francisco (with Steven Condgen), November 22 - 24, 1992, pp 1315 - 1318.
100. Technology Integration and Manufacturing Performance, National Meeting of the *International Academy of Business Disciplines*, Washington, D.C., 1992, PP 578 - 586 (Won the Best Applied Research Paper Award).
101. An Empirically-Driven Equation to Assess The Level of Computer-Based Technologies and Their Impact on Manufacturing Performance, *Southeastern Chapter of TIMS* Meeting, Myrtle Beach, SC., October 1 - 2, 1992 pp 553 - 557.
102. Advanced Manufacturing Technologies: Some Preliminary Insights, National Meeting of the *International Academy of Business Disciplines*, Washington, D.C., 1992, PP 566 -570.
103. A Decision Support System for Evaluating and Selecting Suppliers in an Advanced Manufacturing Technologies' Environment, National Meeting of the *Decision Sciences*, National Meeting, San Francisco, November 22 - 24, 1992, pp 1169 - 1172.
104. Competing in Global Markets on the Basis of Speed and Agility, *Northeast Region of Academy of International Business*, June 1 - 2, 1992 Baltimore, MD. (Won the Ten Best Papers Award).
105. The Integration Level in Computer Based Technologies and Manufacturing Capabilities," Joint National Meeting of *ORSA/TIMS*, Orlando FL, April 26 - 29, 1992
106. Is Quality Still "Job 1." Joint National Meeting of *ORSA/TIMS*, San Francisco, November. 1992.

107. The Strategic Impact of CBTs on Quality,” National Meeting of the *Production and Operations Management Society*, Orlando, FL., October 1992.
108. Vendor Evaluation and Selection Models: A Critical Review, National meeting of the *Production and Operations Management Society*, Orlando FL., October 18th to 21st, 1992.
109. Focused Factory, (with Motwani, Jiadeep, Younus Kathawala) National Meeting of the *Production and Operation Management Society*, Orlando FL, October 1992, pp 18-21.
110. An Assessment of Advanced Manufacturing Technologies and Their Impact on Manufacturing and Economic Performance of the Firm: A Conceptual Model and Empirical Validation (with Michael N. Chanin, National Meeting of the *Production and Operations Management Society*, New York, November 10 - 13, 1991.
111. The Effects of Personnel "Tracking" on Organizational Competitiveness in Global Arena (with Ivan Able, M. Ashamalla, and M. Crocitto) National Meeting of the *International Academy of Management and Marketing*, Detroit, Michigan, 1991, pp 587-589.
112. Utilization of Personal Computers in Business School: An Empirical Investigation (with Youssef, Mohamed A., Sammy I. Amin) *North West Decision Sciences* Meeting, Vancouver, British Columbia, Canada, March 13 - 16, 1990, pp 171-173.
113. Layout of Facilities in Just-In-Time and Group Technology Environment, Presented to *American Production and Inventory Control Society* Tri-State Chapter of (Ohio, Kentucky, West Virginia), May 1989.

Invited Seminars and Workshops

114. Competing in Global Markets: New trends in the 1990s, *Invited lecture, presented at the centennial year of Ithaca College, January 1994.*
115. Manufacturing Practices in Hampton Roads Area, *organized by Norfolk State University, and the center for Entrepreneurship.* Audiences include entrepreneurs and business owners in Hampton Roads area, Business School faculty, and NSU students, spring 1996.
116. Manufacturing Management: Recent Developments: Invited Lecture, Workshop on Manufacturing Management and Technology, held at *King Fahd University of Petroleum and Minerals*, June 10, 1997.
117. The Relationship between Advanced manufacturing Technologies and Manufacturing Capabilities: A Proposed Model, Workshop on Manufacturing Management and Technology, held at *King Fahd University of Petroleum and Minerals*, June 10, 1997.
118. Time-Based Technologies and Manufacturing Performance: a workshop, the ninth annual meeting of the *International Academy of Business Disciplines*, Orlando Florida, and April 1997.

119. Total Quality Management: Theory and Practice, *Kuwait University*, November 8, 1997.
120. Achieving Excellence in Teaching: a round table discussion with the faculty of Management and Marketing, *Kuwait University*, Nov. 10, 1997.
121. Measuring the Intensity of TQM and Its Impact of Manufacturing Flexibility, Guest Speaker at the conference on Administrative Sciences: New Horizons and Development, held at *King Fahd University of Petroleum and Minerals*, March 16-18. 1998.
122. Differences in Quality Management Tools, Techniques and Strategies among the Users and Non-Users of Flexible Manufacturing Systems, Guest Speaker at the conference on Administrative Sciences: New Horizons and Development, held at *King Fahd University of Petroleum and Minerals*, March 16-18. 1998.
123. Total Quality Management as a Time-Based Technology: A Theoretical Framework and Empirical Investigation. A seminar presented at to the faculty of Technology Management at the *Arabian Gulf University*, Bahrain, and June 24, 1998.
124. Recent Developments in Quality Management: Toward an Empirically Based Theory of Quantum Quality. *Guest Speaker at the first Gulf International quality conference: quality beyond 2000*. The conference was held in Bahrain, April 10-12, 2000 and was sponsored by the Bahrain Society of Engineers and the Saudi Arabian Quality Council.
125. Achieving Excellence in Research and Teaching: a round table discussion with the faculty of Management and Marketing, *MSA University, EGYPT* June 2001.
126. Preparing the Scholarship Mindset: How to get Published in Top Tier Journals in Your Field Research Seminar, *Kuwait University, December 2001*.
127. World-Class Manufacturing and Time-Based Performance, International Conference on Business, Technology and Decision Making (Keynote Speaker), *Kuwait University, Kuwait March 18-22, 2002*.
128. Testing Youssef's Model of the TQM Intensity, International Conference on Business, Technology and Decision Making (Keynote Speaker), *Kuwait University, Kuwait March 18-22, 2002*.
129. The intensity of TQM activities in Manufacturing Firms, seminar presented to the faculty *at King Fahd University's College of Industrial Management, February 14, 2005*.
130. Publishing in Top Tier Journals in your field, Seminar presented to the faculty at *King Fahd University's College of Industrial Management, February 28th, and March 7th, 2005*.

RESEARCH IN PROGRESS

131. Quality Management Practices: an Empirical Analysis of Quality Performance in North America and Saudi Arabia (S.R 72,100), Sponsored by SABIC.
132. Obstacles towards Effective Project Implementation in Saudi Petrochemical Industry (S.R 62,800), Sponsored by SABIC.
133. TQM intensity and its Impact on HRM Practices in Manufacturing Firms (S.R 14,000), Sponsored by CIM Research Funds.
134. Time-Based Performance of World-Class Manufacturers (S.R 14,000), Sponsored by CIM Research Funds.
135. Time-Based Technologies and Manufacturing Agility (S.R 10,000), Sponsored by CIM Research Funds.
136. Perceived Service Quality, Customer Satisfaction and Loyalty toward a Semi-Government Monopoly: the Case of Saudi Telecom. (S.R 10,000), Sponsored by CIM Research Funds.
137. A second-Order Confirmatory Factor Analysis for Manufacturing Competitive Priority.
138. A Structural Equation Modeling of JIT Intensity and its Impact on Manufacturing Flexibility.
139. Supply Chain Management Practices and Competitive Advantages in Saudi Arabia: An Empirical Analysis.

REFERENCES: AVAILABLE UPON REQUEST