### Project Manager Skills necessary for Project Success Javid Ali Syed

G200901290

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### Introduction

- Skills need to be identified:
  - They can be adopted
  - They can be enhanced
  - Can be applied
    - Success of the project
    - Individual personality development

### **Project Success**

- What is project success?
  - Minimum acceptance to the goals of the project
    - Time
    - Cost
    - Performance
    - Quality
    - Safety
  - Interpretation
    - Varied for owner, contractor and end user

### Skills of a project manager

- Literature review done on various papers highlighting positives required by a PM
- Several factors with varying degree of importance were identified
- Some of the factors had overlapping titles, hence prominent ones are discussed here

### Skills of a project manager

- 1. Communication
  - Disseminating information to others
  - Top Management Project team Client
- 2. Planning, Organization & Follow up
  - Scheduling of work
  - Fixing priorities
  - Grouping individuals
- 3. Flexibility
  - Adopt to change
- 4. Technical Skills
  - Ability to apply specific knowledge to a related field
  - Possess theoretical/practical knowledge of PM skills
  - Usage of new technology, computer skills
- 5. Leadership & Supervision
  - Influencing skills negotiation & persuasion
- 6. Decision Making
  - Good common sense
  - Judgment

# Skills (2)

- 7. Critical Thinking
- 7. Finance Control
- 8. Creativity
- 9. Motivational Skills
- 10. Problem orientation & solving
- 11. Multi-angle approach
- 12. Understanding of the project

# Skills (3)

- 16. Mobilizing & Team Building
- 17. Experience
- 18. Goal Orientation & Commitment
- 19. Conflict Resolution
- 20. Robustness/Quick thinking
- 21. Calmness

## Skills – Types of projects

#### Engineering Projects

- Critical Thinking
- Influencing
- Motivation

#### Intermediate complexity

- Critical Thinking
- Resource Management
- Leadership
- Emotional stability
- Communication skills
- Higher complexity
  - All skills, focus on Project understanding

## Skills – Project type (2)

- Repositioning or relocation projects
  - Inspiration/assurance
  - Vision and strategic planning lags behind
- Restoration
  - Communication + self awareness
- Re-measurement
  - Vision/strategic perspective lags behind
- Different types of contracts
  - Good knowledge and understanding of skills
  - Fixed price contracts
    - Sensitivity and communication skills

### Skills - Stages of project

#### Planning & preconstruction stage

- Leadership
- Planning/Organizing
- Decision making
- Communicating
- Early design stage
  - Leadership
  - Human nature skills

### Skills (Stages-2)

- Detailed Design & Construction
  - Administrative skills
    - Project control
    - Quality management
    - Material management/Safety
- Commissioning Stage
  - Motivation
  - Sensitivity
- Close Out Stage
  - Strategic view

### Analysis of papers

- Wider management principles should be present in a manager
  - Planning/organizing
  - Follow up
  - Decision making
  - Leadership
  - Communication
- Multi-disciplinary angled view of the project is necessary
  - Intricate details do not hamper the project's progress
  - Includes the technical, political, legal, environmental aspects

## Analysis (2)

#### Personal side of the PM

- Analytical ability
- Flexibility
- Firmness
- Honesty/integrity
- Quick thinking
- Vigor

### Improving PM effectiveness

- Pre-appointment training
- Establishing mentor system
- Selecting potential project managers
- Identifying career path requirements
- Determining specific management skills to develop

